



MEETING MINUTES

WEST CENTRAL

02/02/2024

10:30 A.M., EST

SENIOR CONNECTION CENTER, 8928 BRITTANY WAY, TAMPA, FLORIDA 33619

AND MICROSOFT TEAMS MEETING

COUNCIL MEMBERS			
Laura Adams	Present <input checked="" type="checkbox"/>	Marguerite Fisette	Present <input checked="" type="checkbox"/>
Maria Angelos	Present <input checked="" type="checkbox"/>	Audrea Harvey, Vice-Chair	Present <input checked="" type="checkbox"/>
Michele Bambrick	Present <input checked="" type="checkbox"/>	Harland Henry	Present <input checked="" type="checkbox"/>
Annette Bellingar	Present <input checked="" type="checkbox"/>	Ruth Marshall	Present <input checked="" type="checkbox"/>
Carol Boraiko	Present <input checked="" type="checkbox"/>	Bob Murphy	Present <input type="checkbox"/>
Carolyn Chisano	Present <input checked="" type="checkbox"/>	Lourdes Rodriguez	Present <input type="checkbox"/>
Denice Dickerson	Present <input type="checkbox"/>	David White II	Present <input type="checkbox"/>
Irene Dion, Chair	Present <input checked="" type="checkbox"/>	Jan White	Present <input checked="" type="checkbox"/>
Regena Evers	Present <input checked="" type="checkbox"/>	Laura Zimmerman	Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Damaris Ortiz	Quality Control Analyst
Lynn V. Penley	District Ombudsman Manager
Carol Jean Jones	Ombudsman in Training

GUEST NAME	ORGANIZATION
Ann Silva, Sr. Human Services Program Specialist	Department of Children and Families (DCF)

OPEN SESSION

- Called to order at 10:34 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (11/01/2023)

UPDATES/REPORTS

- Irene Dion, Council Chair Report: Welcome extended to all attendees.
- District Ombudsman Manager Report, Lynn V. Penley:
 - Reviewed training hour requirements and resident access visit goals.
 - The next public council meeting is May 3, 2024.
 - The Statewide Training Conference is scheduled for April 16-18 at the Holiday Inn & Suites, Orlando.

- The July Council meeting has been rescheduled to July 12.
- Suggestions for April's volunteer recognition and Ombudsman of the Year were requested.
- Jan White, State Council Representative reported on the April 18 meeting and the published annual report.
- Ann Silva, DCF, reported Adult Protective Service's new computer database is in use.

TRAINING

- Let's Talk Family Councils! With Family Council Members (recorded), Long Term Care Community Coalition/1 hour.

ANNOUNCEMENTS

- Congratulations to the newly Certified Ombudsman Carolyn Chisano.
- Well wishes extended to the February birthday: Hannah Alex.
- Congratulations extended to the following anniversaries: Maria Angelos 1 year, Ruth Marshall 1 year, Damaris Ortiz 2 years, Michele Bambrick 3 years (in January), Regena Evers 4 years and Jan White 4 years.

NEW BUSINESS

- None.

PUBLIC COMMENTS (limited to 5 minutes each)

- None.

ADJOURNMENT

- Meeting adjourned at 11:33 a.m.