

MEETING MINUTES WEST CENTRAL 05/05/2023 10:30 A.M., EST

SENIOR CONNECTION CENTER, 8928 BRITTANY WAY, TAMPA, FLORIDA 33619 AND MICROSOFT TEAMS MEETING

| COUNCIL MEMBERS | | | |
|-------------------|-------------------|-------------------|-------------------|
| Maria Angelos | Present ⊠ | Jim Lynch | Present \square |
| Michele Bambrick | Present ⊠ | Ruth Marshall | Present ⊠ |
| Annette Bellingar | Present \square | Michelle Matthews | Present \square |
| Don Deibert | Present ⊠ | John Miller | Present \square |
| Denice Dickerson | Present \square | Bob Murphy | Present ⊠ |
| Irene Dion | Present \square | Lourdes Rodriguez | Present \square |
| Regena Evers | Present ⊠ | David White II | Present \square |
| Audrea Harvey | Present ⊠ | Jan White | Present \square |
| Harland Henry | Present ⊠ | Laura Zimmerman | Present \square |
| Bill Hulsey | Present ⊠ | | |

| OTHER OMBUDSMAN PROGRAM REPRESENTATIVES | | |
|---|----------------------------|--|
| NAME | TITLE | |
| Damaris Ortiz | Quality Control Analyst | |
| Lynn V. Penley | District Ombudsman Manager | |

| GUEST NAME | ORGANIZATION | |
|--------------------|--|--|
| Laura Adams | Ombudsman-in-Training | |
| Karuna Khan-Gordon | Agency for Health Care Administration (AHCA) | |

OPEN SESSION

• Called to order at 10:55 a.m. Quorum Established: ☐ Yes ☒ No

Open Session Statement
 Minutes Approved:
 ☐ Yes
 ☒ No (11/2022, 2/2023)

UPDATES/REPORTS

- Council Vice Chair Audrea Harvey extended a welcome to all.
- District Ombudsman Manager Lynn V. Penley reviewed training hour requirements and the role
 of the Ombudsman in a Continuing Care Retirement Community (CCRC). The Educational
 Conference is scheduled for May 22-24. The next public council meeting is August 4, 2023.

Toll-free: 1(888) 831-0404

ombudsman.elderaffairs.org

Fax: (850) 414-2377

• State Council Representative Bill Hulsey reported the next State Council meeting is May 24.

TRAINING

• Limited Mental Health for ALFs, Margo Fleisher, MA, LMHC, Program Manager, Adult Mental Health and Women's Block Grant, Central Florida Behavioral Health Network, Inc.

PUBLIC COMMENTS (limited to 5 minutes each)

None.

ADJOURNMENT

• Meeting adjourned at 11:30 a.m.