

Bill of Rights

for residents of assisted living facilities

Residents of assisted living facilities shall not be deprived of any rights, benefits or privileges guaranteed by law or the Florida or United States Constitutions. (Section 429.28, Florida Statutes)



You, as a long-term care resident, have the right to:

- Live in a safe and decent living environment, free from abuse and neglect;
- Be treated with dignity and respect and have your individuality and privacy honored;
- Use your own clothing and have personal property in your room;
- Freely and privately send and receive mail, have access to a telephone, and receive visitors between 9:00 a.m. and 9:00 p.m. at a minimum;
- Participate in services and activities within the community;
- Manage your own finances;
- Share a room with your spouse;
- Be given opportunities to exercise and be outdoors regularly;
- Make your own personal decisions, exercise your civil and religious liberties, or decline to participate in religious practices or services;
- Assistance with obtaining adequate and appropriate health care;
- Receive a written notice 45 days prior to relocation or termination of residency; and
- Present grievances and recommend changes to the staff without fear of retaliation.



*If you have questions about your rights, contact the
Long-Term Care Ombudsman Program toll free at*

1-888-831-0404

Services are free and confidential.

**For information on volunteering visit us online at
ombudsman.elderaffairs.org**

Florida's Long-Term Care Ombudsman Program is housed within the Florida Department of Elder Affairs.



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE