



STATE COUNCIL MEETING
Tuesday, October 21, 2025
10:00 a.m. – 12:00 p.m. EST

OPEN SESSION MINUTES

STATE COUNCIL MEMBERS			
Vacant, Northwest (1)	Present <input type="checkbox"/>	Wanda Harrison, South Central (17)	Present <input checked="" type="checkbox"/>
Marshall Kapp, Panhandle (2)	Present <input checked="" type="checkbox"/>	Jane Horowitz, Pinellas (6)	Present <input checked="" type="checkbox"/>
Kelly Kerr, North Central (3)	Present <input checked="" type="checkbox"/>	Patrick Cannan, Palm Beach (11)	Present <input checked="" type="checkbox"/>
Jacqueline Dohmen, Withlacoochee (4)	Present <input type="checkbox"/>	Valerie Nubi-Collins, Treasure Coast (16)	Present <input type="checkbox"/>
Terry Lonczak, North Central (7)	Present <input type="checkbox"/>	Rita Duncan, Southwest (10)	Present <input checked="" type="checkbox"/>
Vacant, Brevard (18)	Present <input type="checkbox"/>	Paul Wilson, Broward	Present <input checked="" type="checkbox"/>
Michael Swain, First Coast South (15)	Present <input checked="" type="checkbox"/>	Carolina Lombardi, North Dade	Present <input checked="" type="checkbox"/>
Karen Gallagher, First Coast (5)	Present <input type="checkbox"/>	Charles Garavaglia, South Dade (14)	Present <input checked="" type="checkbox"/>
Vacant, East Central (9)	Present <input type="checkbox"/>	Mary Darling, At-Large Member	Present <input type="checkbox"/>
Vacant, West Central (8)		Kevin Cronin, At-Large Member	Present <input checked="" type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
Terri Cantrell	State Ombudsman
JoAnn Quiles	Deputy State Ombudsman
Erica Hill	Legal Advocate
Angela Andrews	Legal Assistant
Diandra Taylor	Training and Development Manager
Tracie Rayfield	Transfer and Discharge Manager
Gloria Freyre	East Regional Manager
Diana Medina	West Regional Manager
GUESTS:	
Ed Wynn, OMIS Planning Contractor	
Sandy Rae, Treasure Coast (16)	
Brooke Becker, West Central Council (8)	
Alanna Lavell, Northwest (1)	

Meeting Opening

- Chair, Jane Horowitz, called the meeting to order at 10:05 AM.
- Welcomed guests from other districts
- Acknowledged and thanked the District Ombudsman Managers in attendance from the councils that are currently without a representative
- Noted that Marshall's term ends in February; he will attend the January meeting.

Director Updates (Terri Cantrell)

- Title 3B federal funding: Historically underfunded since 2008; now aligned with the 4% program cap. Funds to support programmatic needs and OPS salaries.
- Volunteer portal: In development to streamline access to GetCare, email, and resources.
- Training Tuesdays: Bi-weekly sessions to answer staff and volunteer questions, eventually transitioning to monthly.
- Day at the Capitol discussed with the Secretary.
- Newsletter resumed by Diandra, including IT updates.
- Annual Report - work ongoing.
- Discharge/Transfer Database rollout planned.

Questions & Discussion

- Charles: Clarified the 4% allocation – supports programmatic needs and salaries.
- Kevin: Legislative bill not submitted; searching for a sponsor.
- Alanna: Inquired about submitting grant proposals; guidance provided.
- Travel reimbursements: Staff should coordinate with ROMs; federal shutdown affects new P.O.s, but salaries covered.
- APS involvement: Exploring ways to include APS in meetings and training.
- GetCare updates (Ed): Feedback inbox monitored, scheduled patches communicated, optional usage; paper backup available.
- QA process began October 1.

Advocacy Work Group (Kevin Cronin)

- Met October 7; discussed delegation meetings and APS program initiatives.
- Recommendations: Complete delegation for 2026 legislative cycle by November end; no changes to latest legislative package; provide opportunities to practice presentations.
- APS education: Clarification on case validation and time sensitivity.
- Members approved sending recommendations to Terri.

New Business

- Med-tech positions in nursing homes (Michael Swain): Concern about training adequacy; determined outside DOEA jurisdiction.
- Travel pauses: Past and future reimbursable travel allowed; minimize travel unless emergency.
- State Council reports: Members are asked to prepare brief reports on recent local activities for the upcoming State Council meeting.

Resident Council Meetings

- Concerns from Sandy and Alanna: Meetings are increasingly social, not functional.
- Recommendations: Clarify resident council chair responsibilities, structure agendas, address recurring complaints systematically.

Adjournment

- Jane Horowitz thanked participants and wished everyone a happy holiday season.
- Meeting adjourned at 11:26 AM.