Advocacy Workgroup
Conference Call
MEETING NOTES
9/14/2020

**OMBUDDSMAN PROGRAM REPRESENTATIVES**

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<tr>
<th>Name</th>
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<tr>
<td>Jane Spencer, Chair</td>
<td>☒</td>
<td>Marshall Kapp</td>
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<td>Christina Clark</td>
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<td>Marie Brand, State Chair</td>
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<td>Mary Darling</td>
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<td>Mike Phillips, State Ombudsman</td>
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<td>Raymond “Sully” Sullivan</td>
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<td>Kim Wiedeman, NW DOM</td>
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<td>Joe Considine, Staff Liaison</td>
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**UPDATES/REPORTS**

I. Welcome
   a) The meeting was called to order at 3:02p
   b) Roll Call: see above
   c) Motion to approve Minutes: No Previous Minutes.

II. Discussion Items
   a) Jane Spencer – “We have not gotten any specific requests from the State Council for assistance, so I open the floor for suggestions.”
   What do we most fell needs Advocacy’s attention:
   1.) Marshall Kapp – For me it is getting the Ombudsman back into the facilities. Has anyone been back inside a facility yet? No one in the committee had. Marshall stated he had visited a couple to drop off resident activity books, however he did not visit with any residents.
   2.) Jane Spencer asked – To that end, where are we with getting PPE out? Most has been distributed to the districts, still working on some small things. When can the Ombudsman go back in? Right now if conditions are met. Mr. Phillips sent out guidelines for reentry to facilities to the ROMs and it should be with or going out to the DOMs shortly. Ask for clarification during state council meeting.
   3.) Also wondering what the plan is after people are vaccinated? Tablets and Training for the filed as well? Ask Mr. Phillips during the state council.
   4.) So other than Personal Needs Allowances, what do we want to focus on going forward? Marshall – How to better meet/speak/interact with our population during these new times. How to make sure that our presence is felt and known to the residents we help.
   5.) Since the Legislative committee is starting up, Advocacy and Legislative seem like they would work well in partnership. Does the committee agree that what Legislative is focused on Advocacy should also be to a degree as well as vice versa. Committee members agreed. Will be mentioned at state council meeting.

III. Next Meeting: 5/26/2021 – Conference Call. 888-585-9008, Passcode: 767-510-585

IV. Meeting Adjourned: 3:14 PM ET