



Terri Cantrell
State Ombudsman

MEETING MINUTES
Advocacy Workgroup
6/9/2022
Embassy Suites by Hilton Orlando Airport
5835 T.G. Lee Boulevard, Orlando FL

WORKGROUP MEMBERS			
Donna Holden, Vice Chair	Present <input checked="" type="checkbox"/>	Marshall Kapp	Present <input checked="" type="checkbox"/>
Donna Nagel	Present <input checked="" type="checkbox"/>	Valerie Nubi-Collins	Present <input checked="" type="checkbox"/>
Cristina Clark, Chair	Present <input type="checkbox"/>	Jane Horowitz	Present <input checked="" type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
Terri Cantrell, State Ombudsman Diandra Taylor, Staff Liaison			

WELCOME/ROLL CALL/APPROVAL OF MINUTES

- Called to order at 1:35 pm Quorum Established: Yes No
Minutes Approved: Yes No **(10/28/2021)**

UPDATES/REPORTS

- Workgroup Vice Chair: Donna Holden - Old Business
 - Advocacy workgroup would like to continue to advocate for computer/printer/Internet access for residents, a suggestion was made to keep this as new business and to be added to the assessment form for section SL-5
 - Discussed partnering with other organizations regarding culture change and it was announced the State Ombudsman is working on partnering with the Pioneer Network. The workgroup members will gather information regarding The Pioneer Network initiatives to be provided to local ombudsmen.
- New Business
 - Mission Statement for Advocacy workgroup:
 - Review systemic issues to determine and develop recommendations for the benefit of all residents and ombudsmen.



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- Discussed concerns from state reps pertaining to facility assignment and distance being traveled to facility due to increase in gas prices. Advocacy group expressed interest in ROMs working with DOMs to ensure facility assignment does not overwhelm new volunteers.
- A new request was made to include computer/printer/Internet access to assessment form in particular section SL-5.
- Next State Advocacy Workgroup meeting is scheduled September 29th.

PUBLIC COMMENT

- Terri Cantrell, State Ombudsman, was pleased with the mission statement and is excited to be part of the Ombudsman program.

ADJOURNMENT

- Workgroup adjourned at 3:00 pm.