MEETING MINUTES
Advocacy Workgroup
6/9/2022
Embassy Suites by Hilton Orlando Airport
5835 T.G. Lee Boulevard, Orlando FL

WORKGROUP MEMBERS

<table>
<thead>
<tr>
<th>Name</th>
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<tr>
<td>Donna Holden, Vice Chair</td>
<td>☒</td>
<td>Marshall Kapp</td>
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<td>Donna Nagel</td>
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<td>Valerie Nubi-Collins</td>
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<td>Cristina Clark, Chair</td>
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<td>Jane Horowitz</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES
Terri Cantrell, State Ombudsman
Diandra Taylor, Staff Liaison

WELCOME/ROLL CALL/APPROVAL OF MINUTES
- Called to order at 1:35 pm  Quorum Established: ☒ Yes ☐ No
- Minutes Approved: ☒ Yes ☐ No (10/28/2021)

UPDATES/REPORTS
- Workgroup Vice Chair: Donna Holden - Old Business
  - Advocacy workgroup would like to continue to advocate for computer/printer/Internet access for residents, a suggestion was made to keep this as new business and to be added to the assessment form for section SL-5.
  - Discussed partnering with other organizations regarding culture change and it was announced the State Ombudsman is working on partnering with the Pioneer Network.
    The workgroup members will gather information regarding The Pioneer Network initiatives to be provided to local ombudsmen.

  o New Business
    - Mission Statement for Advocacy workgroup:
      - Review systemic issues to determine and develop recommendations for the benefit of all residents and ombudsmen.
Terri Cantrell  
*State Ombudsman*

- Discussed concerns from state reps pertaining to facility assignment and distance being traveled to facility due to increase in gas prices. Advocacy group expressed interest in ROMs working with DOMs to ensure facility assignment does not overwhelm new volunteers.
- A new request was made to include computer/printer/Internet access to assessment form in particular section SL-5.
- Next State Advocacy Workgroup meeting is scheduled September 29th.

**PUBLIC COMMENT**

- Terri Cantrell, State Ombudsman, was pleased with mission statement and is excited to be part of Ombudsman program.

**ADJOURNMENT**

- Workgroup adjourned at 3:00 pm.