



STATE COUNCIL MEETING AGENDA
Tuesday, October 15, 2024; 10:00 am – 12:00 pm EST

TEAMS MEETING

Meeting ID: 210 018 476 879 **Passcode:** 3L64fK
Or call in (audio only): +1 850-792-8943 / **Ph Conf ID:** 492 081 098#

- **Welcome – Chair**
 - Roll Call
 - Approval of Minutes
 - Chair’s Opening Remarks
- **State Ombudsman Report**
- **Old Business**
 1. Reviser’s Bill for state statute authorizing LTCOP State Council
 2. Department of Elder Affairs Legislative Liaison
 3. Status of planned transition from Volunteer model to Staff model
 4. Use of photography in long-term care facilities
 5. District level interaction with legislators and legislative staff
 6. Voting rights for residents
 7. Animal Policy clarification: Service versus Emotional Support animals in long-term care facilities
 8. Vacancies on State Council (both District Council representatives and At-Large representatives)
 9. Training/orientation for incoming State Council representatives
- **New Business**
 1. Interaction of LTCOP volunteers with AHCA staff
 2. A permanent, continually updated library of resource materials, as well as other aspects of initial and continuing training and resource support, for volunteers
 3. Availability of data sources for volunteers (e.g., District Council meeting minutes, LTCOP quarterly statistical reports describing the number and types of complaints and the number of certified and in training ombudsman)
 4. Adequacy of volunteer coverage of/assignment to facilities
 5. OK to have Virtual District Council meetings?
 6. Enhanced LTCOP communication with volunteers
- **Workgroup Updates**
 - Advocacy & Legislative
 - Training & Education
 - Recruitment, Retention, Recognition
- **Public Comments (limited to 5 minutes each)**
- **Closing Remarks – State Chair**
- **Adjourn**

The date for the next virtual meeting will be held on January 21, 2025, at 10:00 a.m.

Specific information about a noticed meeting may change. To confirm the meeting information prior to attending, please check the Long-Term Care Ombudsman Program (LTCOP) website at: <https://ombudsman.elderaffairs.org/> or contact the LTCOP district office.