



**AGENDA**  
**STATE COUNCIL MEETING**  
**Tuesday, October 21, 2025; 10:00 am – 12:00 pm EST**  
**Virtual Meeting**

• **Welcome – Chair**

- Roll Call – virtual (quorum ?)
- Approval of Minutes
- Chair's Opening Remarks
- Welcome new members: Alanna Lavelle, Northwest Council #1 and Brooke Becker, West Central Council #8

• **State Ombudsman Report**

Updates on the following are included in the minutes since last State Council meeting.

- Legislative Budget Request (LBR): Focus on increasing funds for OPS staff and District Ombudsman Managers; full-time employees not viable.
- State Council Statute Removal: Still included in the agency bill; no clear explanation provided.
- Collaboration: Continued strengthening of relationships with AHCA and APS. Training: August "Lunch & Learn" events planned; guardianship and discharge topics to be covered. Status of APS MOU
- Internal Training: September staff training to address data entry and onboarding inconsistencies.
- Medicaid Changes & Discharges - Terri confirmed the issue is being monitored; a new transfer/discharge database is in development.
- Rule Updates
- Conference Planning

**What's New?**

- Newsletter
- Recruitment of volunteers
- What else?

**Get Care – Ed Wynn (tentative)**

Updates on the following since last State Council meeting.

- GetCare feedback inbox
- Proposed a visible improvement "punch list," clear communication on changes, and a centralized place to send suggestions.
- Solutions and answers to be shared program wide.

**Any new changes/additions/etc.?**

- Changes/Updates
- Communication
- Quality Assurance

- **Workgroup Updates**

Advocacy & Legislative

Updates regarding:

- Legislative Delegation Meetings
- Sign-on letters from trusted national organizations. - in newsletter Diandra sent 10/7
- Increase engagement with state legislators and staff using program reports.
- Create outreach through both volunteers and district managers.

Report and recommendations from Workgroup meeting 10/7 – see attached

- **New Business**

- Local Council Comments, Questions, Concerns
- Next meeting date January 20, 2026, but can be adjusted if needed

- **Public Comments (limited to 5 minutes each)**

- **Closing Remarks – State Chair**

- **Adjourn**