



Michael Phillips
State Ombudsman

MEETING MINUTES

Brevard Council

East Central District

11/4/2021

Aging Matters, 3600 W King St, Cocoa, FL 32926

OMBUDSMAN PROGRAM REPRESENTATIVES			
Lyndi Fertel	Present <input checked="" type="checkbox"/>	Robert Cochrane, DOM	Present <input checked="" type="checkbox"/>
Ina Fritsch	Present <input checked="" type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present <input checked="" type="checkbox"/>
Alex Johnstone	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Vanda Knowles	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Donna Nagel	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Hardi Samuel	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>

GUEST(S)
None

OPEN SESSION

- Called to order at 10:00 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/12/2021)**

UPDATES/REPORTS

- District Ombudsman Manager - Robert Cochrane
 - o Reminder to volunteers about the upcoming Brevard Long Term Care Symposium to be held on November 10 in Melbourne.
 - o Volunteers' comments and reviews about the LTCOP Educational Conference that took place in Orlando.
 - o Encourage volunteers to watch the webinars that are sent from the Ombudsman's office.

TRAINING

- Michelle Zank, Resource Center for Disability Solutions, Rockledge

ANNOUNCEMENTS

- Next Open Session Meeting will be February 3, 2021.
- Holiday gathering of volunteers after the next council meeting.

PUBLIC COMMENTS



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
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- No public comments

ADJOURNMENT

- Open Session adjourned at 11:00 AM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:07 AM
- Closed Session Statement
- Adjourned at 12:00 PM