MEETING MINUTES
Brevard Council
East Central District
11/4/2021
Aging Matters, 3600 W King St, Cocoa, FL 32926

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
<th>Role</th>
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<tr>
<td>Lyndi Fertel</td>
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<td>Ina Fritsch</td>
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<td>Alex Johnstone</td>
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<td>Vanda Knowles</td>
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<td>Donna Nagel</td>
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<td>Hardi Samuel</td>
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<td>Robert Cochrane, DOM</td>
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<td>Joanne Veguilla, Administrative Secretary</td>
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GUEST(S)
None

OPEN SESSION
- Called to order at 10:00 AM
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No (8/12/2021)

UPDATES/REPORTS
- District Ombudsman Manager - Robert Cochrane
  - Reminder to volunteers about the upcoming Brevard Long Term Care Symposium to be held on November 10 in Melbourne.
  - Volunteers’ comments and reviews about the LTCOP Educational Conference that took place in Orlando.
  - Encourage volunteers to watch the webinars that are sent from the Ombudsman's office.

TRAINING
- Michelle Zank, Resource Center for Disability Solutions, Rockledge

ANNOUNCEMENTS
- Next Open Session Meeting will be February 3, 2021.
- Holiday gathering of volunteers after the next council meeting.

PUBLIC COMMENTS
No public comments

ADJOURNMENT
- Open Session adjourned at 11:00 AM

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 11:07 AM
- Closed Session Statement
- Adjourned at 12:00 PM