



Michael Phillips  
State Ombudsman

**MEETING MINUTES**

**Brevard Council**

**East Central District**

**2/3/2022**

**Aging Matters, 3600 W King St, Cocoa, FL 32926**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Patricia Hamilton	Present <input checked="" type="checkbox"/>	Robert Cochrane, DOM	Present <input checked="" type="checkbox"/>
Alex Johnstone	Present <input checked="" type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present <input checked="" type="checkbox"/>
Vanda Knowles	Present <input checked="" type="checkbox"/>	Lori Berndt, ROM	Present <input checked="" type="checkbox"/>
Donna Nagel	Present <input checked="" type="checkbox"/>	Dawn Small, OMB in Training	Present <input checked="" type="checkbox"/>
Jackie Sigwart	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

<b>GUEST(S)</b>
Robin Phemister, NCG-Solutions by RPM Lisa Hodgins, REPS, Inc.

**OPEN SESSION**

- Called to order at 10:00 AM                      Quorum Established:     Yes     No
- Open Session Statement                              Minutes Approved:     Yes     No **(11/4/2021)**

**UPDATES/REPORTS**

- District Ombudsman Manager – Robert Cochrane
  - o Reminder to volunteers that they can return to the facilities for assessments or cases and for activity books distribution.
  - o Volunteers are asked to assist Dawn Small so she can finish her training process and become a Certified Ombudsman.
  - o Lori Berndt, Regional Manager, thanked the volunteers for the work they do.

**TRAINING**

- Robin Phemister, NCG– Solutions by RPM
- Lisa Hodgins, PG – REPS, Inc.

**ANNOUNCEMENTS**

- Next Open Session Meeting will be May 5, 2021.

**PUBLIC COMMENTS**

- No public comments



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips  
State Ombudsman

## **ADJOURNMENT**

- Open Session adjourned at 11:45 AM

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:50 AM
- Closed Session Statement
- Adjourned at 12:00 PM