



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
BREVARD COUNCIL  
EAST CENTRAL DISTRICT  
2/2/2023  
10:00 AM – 12:00 PM  
AGING MATTERS, 3600 W KING ST, COCOA, FL 32926**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Ruth Battle-Hall	Present X	Robert Cochrane, DOM	Present X
Mary Denton	Present X	Joanne Veguilla, Administrative Secretary	Present X
Patricia Hamilton	Present <input type="checkbox"/>	Audra Peoples, Staff Director	Present X
Donna Nagel	Present X		
Dawn Small	Present X		

<b>GUEST(S)</b>
Kelli MCGuire-Business Development Specialist

**OPEN SESSION**

- Called to order at **10:05 AM**
  - Open Session Statement
- Quorum Established:   X Yes    No  
Minutes Approved:    X Yes    No (**11/3/2022**)

**UPDATES/REPORTS**

- District Ombudsman Manager – Robert Cochrane
  - District manager, Robert Cochrane encouraged volunteers to continue making assessments.
  - Volunteers shared comments about Covid, infection Control and some changes that have occurred in the facility as well as the staff need to be re-educated. District Manager informed that at the time of the exit interview all these doubts, questions and comments should be discussed with the Administrator or whoever is in charge at that time.
  - Volunteer Dawn Small talked about her experience in Ukraine helping in hospitals for several weeks.
  - District manager, Robert Cochrane informed that there are two volunteers in the process to be certified in Brevard County.
  - Audra Peoples, Staff Director of the Ombudsman Program, explained to the volunteers about new ideas and projects that are being carried out to recruit new volunteers.
  - Volunteers were reminded of the March meetin

**TRAINING**

- Kelli McGuire – St Francis Reflections Lifestage Care

#### **ANNOUNCEMENTS**

- Next Open Session Meeting will be March 2, 2023

#### **NEW BUSINESS**

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#### **PUBLIC COMMENTS** (limited to 5 minutes each)

- No public comments.

#### **ADJOURNMENT**

- Meeting adjourned at **11:10 AM**