



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
BREVARD COUNCIL
EAST CENTRAL DISTRICT
5/2/2024
10:00 AM – 12:00 PM
AGING MATTERS, 3600 W KING ST, COCOA, FL 32926**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Martin Bergin	Present X	Robert Cochrane, DOM	Present <input type="checkbox"/> X
Patricia Hamilton	Present X	Joanne Veguilla, Administrative Secretary	Present X
Mary C Handlin	Present X		
Kelly Kowal	Present X		
Grace Palmer Allen	Present <input type="checkbox"/>		
Julie Seberry	Present X		
Denise Young (OMB in training)	Present <input type="checkbox"/>		

GUEST(S)
Janet Price, St. Francis Reflections

OPEN SESSION

- Called to order at **10:00 AM**
 - Open Session Statement
- Quorum Established: X Yes No
Minutes Approved: X Yes No **(2/1/2024)**

UPDATES/REPORTS

- Quality Control Analyst, Joanne Veguilla
 - Joanne Veguilla presented the Ombudsman of the Year recognition to volunteer Patricia Hamilton.
 - Certificates from the DOEA for volunteer recognition 2024 were also given to the volunteers.
 - Volunteers were informed that they would receive an email with all the conference presentations and in addition to this the new program policies and procedures manual.
 - Volunteers were informed about the process of the new LTCOP data system and were given an update on when we will begin working with the new system.
 - Volunteers who went to the Statewide Conference spoke about their experience during those days.

TRAINING

- Janet Price, Community Engagement Coordinator – St. Francis Reflections.

ANNOUNCEMENTS

- Next Open Session Meeting will be August 1, 2024

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments.

ADJOURNMENT

- Meeting adjourned at: 12:00 AM