



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
BREVARD COUNCIL  
EAST CENTRAL DISTRICT  
5/4/2023  
10:00 AM – 12:00 PM  
AGING MATTERS, 3600 W KING ST, COCOA, FL 32926**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Ruth Battle-Hall	Present X	Robert Cochrane, DOM	Present X
Mary Denton	Present X	Joanne Veguilla, Administrative Secretary	Present X
Patricia Hamilton	Present X		
Donna Nagel	Present <input type="checkbox"/>		

GUEST(S)

### OPEN SESSION

- Called to order at **10:00 AM**
  - Open Session Statement
- Quorum Established:  Yes  No  
 Minutes Approved:  Yes  No (**2/2/2023**)

### UPDATES/REPORTS

- District Ombudsman Manager – Robert Cochrane
  - District manager, Robert Cochrane spoke about the State Training Conference that will be held at a hotel in the Orlando area.
  - Volunteers were encouraged to continue with the visits and assessments to the facilities. And if anyone want to help by visiting another facility that is unassigned, please let the office know.
  - Volunteers were informed that the consultants continue to work on their report to be finalized at the end of May.
  - District manager, Robert Cochrane informed volunteers about interviewing potential volunteers for Brevard County.

### TRAINING

- Video: West Region Case Study #1

#### **ANNOUNCEMENTS**

- Next Open Session Meeting will be August 3, 2023

#### **NEW BUSINESS**

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#### **PUBLIC COMMENTS** (limited to 5 minutes each)

- No public comments.

#### **ADJOURNMENT**

- Meeting adjourned at **11:00 AM**