



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
BREVARD COUNCIL
EAST CENTRAL DISTRICT
11/2/2023
10:00 AM – 12:00 PM
AGING MATTERS, 3600 W KING ST, COCOA, FL 32926**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Ruth Battle-Hall	Present X	Robert Cochrane, DOM	Present X
Mary Denton	Present X	Joanne Veguilla, Administrative Secretary	Present X
Patricia Hamilton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **10:10 AM**
 - Open Session Statement
- Quorum Established: Yes No
 Minutes Approved: Yes No (8/3/2023)

UPDATES/REPORTS

- Ombudsman District Manager, Robert K. Cochrane
 - Volunteers received a copy of Ombudsman Training Lesson 3, Routine Access Visit to be discussed at the next meeting.
 - New business cards were given to the volunteers.
 - District Manager spoke about Discharges in Nursing Homes, what are the valid reasons for the resident to receive a discharge notice and how the process is when the resident decides to appeal and asks for help from the LTCOP.

TRAINING

- Alisha Connor, doTerra Wellness Advocate

ANNOUNCEMENTS

- Next Open Session Meeting will be February 2, 2023

- Volunteers were informed that Donna Nagel resigned to the program because of personal reasons.

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments.

ADJOURNMENT

- Meeting adjourned at: 11:45 AM