



Michael Phillips
State Ombudsman

**MEETING MINUTES
BROWARD COUNCIL
BROWARD DISTRICT
11/9/2021**

IN-PERSON MEETING/8333 W. McNabb Road, Suite 231. Tamarac, FL 33321]

OMBUDSMAN PROGRAM REPRESENTATIVES			
Ann Garfinkel	Present <input checked="" type="checkbox"/>	Ifthekar Rafiq	Present <input checked="" type="checkbox"/>
Elizabeth Cole, Staff	Present <input checked="" type="checkbox"/>	Gloria Freyre, Staff	Present <input checked="" type="checkbox"/>
Don Henry	Present <input checked="" type="checkbox"/>	Terressea Smith	Present <input type="checkbox"/>
Paul Wilson	Present <input type="checkbox"/>	Shazad Kashar	Present <input checked="" type="checkbox"/>
Blanca Merchan	Present <input checked="" type="checkbox"/>	Susan Jones	Present <input type="checkbox"/>
Fred Narayanan	Present <input checked="" type="checkbox"/>	Ronna Brown	Present <input type="checkbox"/>
Sharlene Hennis	Present <input checked="" type="checkbox"/>	John Cavoto, in training	Present <input checked="" type="checkbox"/>
Click here to enter text.	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>

GUEST(S)
Paris Robinson, Activities Director at Nspire of Tamarac Nursing and Rehabilitation Center.

OPEN SESSION

- Called to order at 1:48 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/10/2021)**

UPDATES/REPORTS

- Council Chair: Shazad Kashar opened the meeting by reading the Open Statement and Roll Call for attendance.
 - Review and Approval of the August 2021 Council Meeting Minutes by majority.
- District Ombudsman Manager: Gloria Freyre shared the following updates with the Council:
 - The Educational conference was held in Orlando from Oct 26 -28th is worth 16 hours of continuing education (CE). Nine of our certified volunteers attended, and two staff members.
 - The State Council held on Oct 28th – 29th is worth 6.5 hours of continuing education.
 - Ombudsmen or staff who stayed for the educational conference and the state council will receive a total of 22.5 hours of CE. New reporting year requires 18 hours of CE for ombudsmen.



FLORIDA OMBUDSMAN PROGRAM

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- o Log CE hours and get them to the LTCOP office as soon as possible along with the Travel Reimbursement Forms for the trip to the Educational Conference in Orlando.
- o The Activity Books will be delivered to the LTCOP office this week and by next week the office will be calling to pick them up and start distribution to facilities.
- o Discussion about new recruitment initiatives in the district: placing Program brochures in public establishments, doctor's offices, etc. Also, bumper stickers and magnets for the volunteer's cars were discussed.
- o Some volunteers shared recent experiences of returning to the field for assessments and visitations.
- o Council was informed that the Ombudsman Corner (webinars) will return in January 2022.

TRAINING:

Travel Reimbursement and Ombudsman Hours Forms.

Q & A with the Activity Director of Nspire of Tamarac Nursing & Rehab Center Paris Robinson regarding current management of visitations in the facility.

Invitation to make public comments.

ADJOURNMENT

- Open Session adjourned at 3:35 pm