MEETING MINUTES
BROWARD COUNCIL
BROWARD DISTRICT
11/9/2021
IN-PERSON MEETING/8333 W. McNabb Road, Suite 231. Tamarac, FL 33321

OMBUDSMAN PROGRAM REPRESENTATIVES

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<td>Ann Garfinkel</td>
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<td>Ifthekar Rafiq</td>
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<td>Elizabeth Cole, Staff</td>
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<td>Gloria Freyre, Staff</td>
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<td>Don Henry</td>
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<td>Terressea Smith</td>
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<td>Paul Wilson</td>
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<td>Shazad Kashar</td>
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<td>Blanca Merchan</td>
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<td>Susan Jones</td>
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<td>Fred Narayanan</td>
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<td>Ronna Brown</td>
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<td>Sharlene Hennis</td>
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<td>John Cavoto, in training</td>
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GUEST(S)

Paris Robinson, Activities Director at Nspire of Tamarac Nursing and Rehabilitation Center.

OPEN SESSION

- Called to order at 1:48 PM
- Open Session Statement

Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☒ Yes ☐ No (8/10/2021)

UPDATES/REPORTS

- **Council Chair:** Shazad Kashar opened the meeting by reading the Open Statement and Roll Call for attendance.
  - Review and Approval of the August 2021 Council Meeting Minutes by majority.

- **District Ombudsman Manager:** Gloria Freyre shared the following updates with the Council:
  - The Educational conference was held in Orlando from Oct 26-28th is worth 16 hours of continuing education (CE). Nine of our certified volunteers attended, and two staff members.
  - The State Council held on Oct 28th – 29th is worth 6.5 hours of continuing education.
  - Ombudsmen or staff who stayed for the educational conference and the state council will receive a total of 22.5 hours of CE. New reporting year requires 18 hours of CE for ombudsmen.
Log CE hours and get them to the LTCOP office as soon as possible along with the Travel Reimbursement Forms for the trip to the Educational Conference in Orlando.

The Activity Books will be delivered to the LTCOP office this week and by next week the office will be calling to pick them up and start distribution to facilities.

Discussion about new recruitment initiatives in the district: placing Program brochures in public establishments, doctor’s offices, etc. Also, bumper stickers and magnets for the volunteer’s cars were discussed.

Some volunteers shared recent experiences of returning to the field for assessments and visitations.

Council was informed that the Ombudsman Corner (webinars) will return in January 2022.

**TRAINING:**

Travel Reimbursement and Ombudsman Hours Forms.

Q & A with the Activity Director of Nspire of Tamarac Nursing & Rehab Center Paris Robinson regarding current management of visitations in the facility.

Invitation to make public comments.

**ADJOURNMENT**

- Open Session adjourned at 3:35 pm