



**DISTRICT #12
BROWARD MEETING MINUTES
8/8/2023**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Shazad Kashar, ombudsman	Present <input checked="" type="checkbox"/>	Gloria Freyre, District Ombudsman Mgr.	Present <input type="checkbox"/>
John Britton, ombudsman	Present <input checked="" type="checkbox"/>	Elizabeth Cole, QC Analyst	Present <input checked="" type="checkbox"/>
Paul Wilson, ombudsman	Present <input checked="" type="checkbox"/>	Scott Colton, ombudsman	Present <input checked="" type="checkbox"/>
Fred Narayanan, ombudsman	Present <input checked="" type="checkbox"/>	Narayanan Sankara (Fred), ombudsman	Present <input checked="" type="checkbox"/>
Blanca Merchan, ombudsman	Present <input checked="" type="checkbox"/>	Ann, Garfinkel, ombudsman	Present <input checked="" type="checkbox"/>
Ifthekar Rafiq, ombudsman	Present <input checked="" type="checkbox"/>	Nancy Lopez, ombudsman-trainee	Present <input checked="" type="checkbox"/>
Ronna Brown, ombudsman	Present <input checked="" type="checkbox"/>	Sundara Sridhar, ombudsman-trainee	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)
Michael Courtney, president of the Resident Council Hillcrest Radiance Health & Rehab
Mark Durling, Activities Director, Hillcrest Radiance Health & Rehab

OPEN SESSION

- Called to order at 01:05 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **05/09/2023**

UPDATES/REPORTS

- Paul Wilson Council Chairman read the Open Session Statement. Roll was taken and quorum was established.
- Elizabeth Cole, QC Analyst welcomed the attendees to the open session council meeting, especially the resident council president and activities director of a long-term care facility.
- Under the motion presented by Paul Wilson, the Council voted and approved the May, 2023 open session council minutes with minor modifications by majority vote.
- Elizabeth Cole awarded council member, Blanca Merchan for being selected as the 2022 Ombudsman of the Year with a lovely acrylic award and who was recognized also during the annual training conference in Orlando this past April.
- Council review of partnering an ombudsman with a trainee to complete field work. Some trainees are completing their modules and then will be ready to go out into the field. Due to the fact we only have 18 facilities to complete, we will try to partner trainees with those left to be completed.
- Elizabeth Cole explained the reason for the delay in processing the backlog of Orlando conference expenses at headquarters. Assured the council members that accounting is working diligently to get them processed as soon as they can, but to please be patient as they will receive them soon.



- Announced that the LTCOP staff will be having a mandatory training on August 28-31 in Orlando and will have limited access, however we will be checking in daily for messages and we will be available by cell or email while we are there.
- Council members Ann Garfinkel and Ronna Brown offered to help with phones or anything else we need help with at the office while staff is out or anytime.
- Elizabeth Cole announced that we have completed 288 facilities at 94% and only need 18 facility assessments to complete.
- Paul Wilson, our State Rep confirmed that the next scheduled State Council meeting via TEAMS will be on September 7, 2023 at 10am until 12 noon. As always, we invite and encourage our council members to voice concerns, clarifications and/or initiatives to bring to the meeting.

TRAINING

- Defending Evictions from Florida Nursing Facilities: review of only six reasons when evictions are permitted.
- Next few council meetings we will be training on the 25 Common Nursing Home Problems & How to Resolve Them.

ANNOUNCEMENTS

- Next Open Council meeting is scheduled for Nov 8th 2023 at 1:00 PM at the Tamarac office, located at: 8333 W McNab Rd, Tamarac FL 33321.

PUBLIC COMMENTS

- Michael Courtney, president of Resident Council of Hillcrest Nursing and Rehabilitation as well as Mark Durling, Activities Director expressed their gratitude at being invited to the meeting.

ADJOURNMENT

- Open Session adjourned at 2:15 PM