MEETING MINUTES  
BROWARD COUNCIL  
BROWARD DISTRICT  
5/10/2022  
IN-PERSON MEETING/8333 W. McNabb Road, Suite 231. Tamarac, FL 33321]

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
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</thead>
<tbody>
<tr>
<td>Ann Garfinkel</td>
<td>Present</td>
<td>Ifthekar Rafiq</td>
<td>Present</td>
</tr>
<tr>
<td>Elizabeth Cole, Staff</td>
<td>Present</td>
<td>Gloria Freyre, Staff</td>
<td>Present</td>
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<tr>
<td>Don Henry</td>
<td>Present</td>
<td>Terressea Smith</td>
<td>Present</td>
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<tr>
<td>Paul Wilson</td>
<td>Present</td>
<td>Shazad Kashar</td>
<td>Present</td>
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<tr>
<td>Blanca Merchan</td>
<td>Present</td>
<td>John Cavoto, in training</td>
<td>Present</td>
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<tr>
<td>Fred Narayanan</td>
<td>Present</td>
<td>Ronna Brown</td>
<td>Present</td>
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<tr>
<td>Sharlene Hennis</td>
<td>Present</td>
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GUEST(S)  
none

OPEN SESSION

- Called to order at 1:45 PM  
  Quorum Established: ☒ Yes ☐ No
- Open Session Statement  
  Minutes Approved: ☒ Yes ☐ No (2/8/2022)

UPDATES/REPORTS

- Council Chair: Shazad Kashar opened the meeting by reading the Open Statement and Roll Call for attendance. Based on attendance there are majority to vote February Minutes.
  - Review and Approval of the February 2022 Council Meeting Minutes by majority of 8 votes.

- District Ombudsman Manager: Gloria Freyre shared the following updates with the Council:
  - Covid current situation in Broward County was discussed based on positivity rate climbing in the community. Volunteer ombudsmen voiced their own experience about returning to the field. Facilities in the County has started to report covid outbreaks again and number of positive cases are climbing. Facilities are starting to test residents and staff on weekly basis.
  - Gloria Freyre informed the council that a new State Ombudsman Terri Cantrell, and Deputy LTC Ombudsman Lori Berndt have been appointed effective May 23rd.
  - The Council was informed that we have a newly certified volunteer John Cavoto as of April 29th.
State Council representative Shazad Kashar shared with the Council that the next meeting is going to be in-person at the Embassy Suites in Orlando on Jun 9th-10th. He requested any feedback or question from the rest of the participants to be presented at the State meeting. Ann Garfinkel, volunteer, asked how is the annual budged allocated among the different areas of the Ombudsman Program. Paul Wilson, volunteer, also asked if the local councils could apply for private grants to help with the expenses.

Kashar also explained the efforts of the Retention and Recruitment committee as well as the initiatives to promote recruiting more volunteers. Some copies of the new flyers were distributed among the volunteers to be distributed in their communities.

Ann Garfinkel suggested to contact National Public Radio and Television stations to promote the Ombudsman Program as it was done in the past with great results.

Ifthekar Rafiq volunteer, suggested to set tables at local churches and mosques to recruit volunteers.

Ronna Brown suggested to attend events like the health fairs in the community to promote the Ombudsman Program.

**TRAINING:**

New presentation of the LTCOP short film and slides that could be used for local presentations of the Program mission. Copies of the slides were distributed and link to the short video was sent to the council via email.

Invitation to make public comments: No comments.

Next meeting is scheduled for June 14th at 1:45PM.

**ADJOURNMENT**

- Open Session adjourned at 3:04 pm