



**DISTRICT #12
BROWARD MEETING MINUTES
8/10/2021**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Shazad Kashar, Ombudsman	Present <input checked="" type="checkbox"/>	Gloria Freyre, District Ombudsman Mgr.	Present <input type="checkbox"/>
Stephen Nasser, ombudsman	Present <input type="checkbox"/>	Elizabeth Cole, Administrative Assistant	Present <input checked="" type="checkbox"/>
Paul Wilson, ombudsman	Present <input type="checkbox"/>	Don Henry, ombudsman	Present <input checked="" type="checkbox"/>
Terressea Smith, ombudsman	Present <input type="checkbox"/>	Narayanan Sankara (Fred), ombudsman	Present <input checked="" type="checkbox"/>
Ronna Brown, ombudsman	Present <input checked="" type="checkbox"/>	Ann, Garfinkel, ombudsman	Present <input checked="" type="checkbox"/>
Rafiq Ifthekar, ombudsman	Present <input checked="" type="checkbox"/>	Sharlene Hennis, Ombudsman	Present <input type="checkbox"/>

GUEST(S)
Susan Jones, ombudsman in-training
John Cavoto, ombudsman in-training

OPEN SESSION

- Called to order at 01:50 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **05/11/2021**

UPDATES/REPORTS

- Kashar Shazad, Charmain of the Council read the Open Session Statement. Roll was taken; quorum was established, and May Minutes were approved.
- Elizabeth Cole district administrative assistant welcomed the attendees to the virtual session and invited them to briefly introduce themselves to the new Ombudsman in-training John Cavoto.
- Elizabeth Cole invited Mr. Cavoto to share about his background experience in long-term care industry as well as his motivations for joining the Ombudsman Program.
- Elizabeth Cole administrative assistant informed that Council that Gloria Freyre, district ombudsman manager had a family emergency and couldn't attend the meeting. Also explained why this meeting had to be changed to virtual via Teams instead of in-person as planned due to the increase Covid positivity rate in Broward county.
- Kashar Shazad, chairman of the Council shared that the next in-person State Council meeting will take place August 26th-27th in Orlando. He invited the attendees to share concerns or suggestions. Mr. Shazad is not sure he will be attending in person; however, he will present any concerns or suggestions to the State Council via e-mail.
- The Council was also informed that the Program is working hard to put together an in-person Educational Conference scheduled for October 26th -29th in Orlando. All ombudsmen and staff are invited to attend. Some of the subjects that will be presented are Alzheimer's, Elder Law, Parkinson's, FSU Geriatrics, etc. More details will follow in the next days.



- Elizabeth Cole also informed the Council that the district is in the process of certify two new volunteers Susan Jones and Blanca Merchan who have finished the required training. Two more are in the process of star training.
- Volunteers were encouraged to start thinking about returning to the facilities as they feel more comfortable with infections levels and vaccinations. They will contact the office before going on
- Volunteers were encouraged to take the virtual trainings, and to submit the information to the LTCOP for credits. Also, to submit the mileage and hours via email or regular mail.

TRAINING

- The INDOOR VISITATION ALLOWED IN NURSING HOMES: NATIONAL CMS & CDC GUIDANCE UPDATE document was discussed with the Council and electronic copy were sent to the volunteer via email.
- Q & A session.

ANNOUNCEMENTS

- Next Open Council meeting scheduled for November 9th, 2021 at 1:45PM at the LTCOP office located at: 8333 W. McNab Road. Suite 231 Tamarac, FL or via Virtual Conference Call.

PUBLIC COMMENTS

- There were not public comments.

ADJOURNMENT

- Open Session adjourned at 2:40 PM