

MEETING MINUTES
[NORTHWEST COUNCIL]
[DISTRICT 01]
2/28/2024
[160 GOVERNMENT ST. 1st FLOOR PENSACOLA, FL 32502]

OMBUDSMAN PROGRAM REPRESENTATIVES			
TERESA HALL	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
ALANNA LAVELLE	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
DIANE WOOD	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
JO MATHEWS	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
TINA TOBERLIN	Present <input type="checkbox"/>		Present <input type="checkbox"/>
CHERYL ETHEREDGE	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
CRISTINA WHITE	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Click here to enter text.	Present <input type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 10:15 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/25/2023&11/22/23)**
 Given by: Cristina White Jo Mathews First & Diane Woods Second Motion to Approve Minutes

UPDATES/REPORTS

- DISTRICT OMBUDSMAN MANAGER CRISTINA WHITE
 - o Attendance via roll call
 - o Open Session Statement
 - o Approve August and November Meeting Minutes
 - o Updated on RTZ
 - o Update on Volunteer in Training

TRAINING

- Basic Discharge Complaint Investigation Process Checklist

ANNOUNCEMENTS

- Save the Date LTCOP Education Conference

NEW BUSINESS

- Completing Monthly & Quarterly Visits
- Continuing Education

PUBLIC COMMENTS

- No Public Present

ADJOURNMENT

- Open Session adjourned at 10:49 am

CLOSED SESSION

This portion of the Meeting is confidential and closed to the public. See 400.0077(2), F.S.

- Called to order at 10:50 AM
- Closed Session Statement given by: Cristina White
- Adjourned at 11:12 AM