



**MEETING MINUTES
WITHLACOOCHEE COUNCIL
NORTH CENTRAL DISTRICT**

2/17/2026

10:00 AM EDT

Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL

COUNCIL MEMBERS			
Sheila-Faith Barry	Present <input type="checkbox"/>	Phylis Berger	Present <input type="checkbox"/>
Susan Bestwick	Present <input type="checkbox"/>	Jenny Colbree	Present <input type="checkbox"/>
Deborah Franklin	Present <input checked="" type="checkbox"/>	Marcie Heese	Present <input checked="" type="checkbox"/>
Hannah Mand	Present <input checked="" type="checkbox"/>	Marilyn McCabe	Present <input type="checkbox"/>
Emmie Pearson	Present <input type="checkbox"/>	Sandy Robbins	Present <input checked="" type="checkbox"/>
Ron Schleich	Present <input checked="" type="checkbox"/>	Lamar Small	Present <input type="checkbox"/>
Jeffrey Squire	Present <input checked="" type="checkbox"/>	Debra Stockton	Present <input type="checkbox"/>
James Thomas	Present <input type="checkbox"/>		Present <input type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Lisa Dale	Regional Ombudsman Manager		Present <input checked="" type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Michelle Kincaid	Quality Control Analyst		Present <input checked="" type="checkbox"/>
GUEST NAME		ORGANIZATION	
Robert Hilkemann		Ombudsman-In-Training	

OPEN SESSION

- Called to order at 10:10 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 11/18/2025

UPDATES/REPORTS

- Quality Control Analyst Cindy Johnston
 - Attendance via roll call
 - CARES – Susan Hanley speaker at March meeting
- Regional Ombudsman Manager Lisa Dale
 - Introduced herself
 - Discussed interviewing DOM position for Ocala office
- State Council Rep
 - Vacant

ANNOUNCEMENTS

- Discussed Jayne Fossler/Sumter County is ready for field training
- Discussed Jeffrey Squire/Sumter County is certified

NEW BUSINESS

- Council Chair will be voted on at next open meeting
- State Council Rep will be voted on at next open meeting

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 11:15 a.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:15 a.m.
- Closed Session Statement
- Adjourned at 12:15 p.m.