



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

08/13/2025

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present X	Joanne Veguilla, DOM	Present X
Judi Boeck (OMB in training)	Present <input type="checkbox"/>	Olga Pargas	Present X
Fatina Carroll	Present X		
Nadine Castro	Present <input type="checkbox"/>		
Robert Cochrane	Present X		
Michele Earney	Present <input type="checkbox"/>		
Owen Glick	Present <input type="checkbox"/>		
Maria Golder	Present X		
Aadith Menon	Present <input type="checkbox"/>		
Cynthia Kirkwood	Present x		
Maritza Ramos-Pratt	Present X		
Michelle Rousseau (OMB in training)	Present <input type="checkbox"/>		
Judy Rivera-Melendez	Present X		
Richard Simon	Present <input type="checkbox"/>		
Remand St.Clair	Present <input type="checkbox"/>		

GUEST(S)

OPEN SESSION

- Called to order at **12:00 PM**
 - Open Session Statement
- Quorum Established: ☐ Yes ☒ No
Minutes Approved: ☐ Yes ☒ No **(05/14/2025)**

UPDATES/REPORTS

- District Manager – Joanne Veguilla**
 - The volunteers were given information about the lunch and learn that it will take place in Orlando.
 - Volunteers asked some questions about Transfers and Discharges and what the process was when we received them at the office.

- Joanne Veguilla, DOM, informed the volunteers how many facilities need to be visited before Sept. 30.
- The volunteers were also informed about the new volunteers who finished getting certified.
- Volunteers were reminded again about the visits to the NH monthly and to ALF and AFCH every three months.

TRAINING

- Involuntary Short Film

ANNOUNCEMENTS

- Next Open Session Meeting will be Nov 12th, 2025

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:30 PM**