

### **MEETING MINUTES**

East Central Council
East Central District
05/10/2023
12:00 PM - 2:00 PM

### RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present □	Robert Cochrane, DOM	Present X
Diana Bontempo	Present □	Joanne Veguilla, Administrative Secretary	Present X
Valerie Crespo-Matos	Present □	Click here to enter text.	Present □
Maurice O'Keefe	Present X	Click here to enter text.	Present $\square$
Maritza Ramos Pratt	Present □		
Kristin Robarts	Present □		
Richard Simon	Present X		
Jim Walton	Present X		

GUEST(S)

#### **OPEN SESSION**

• Called to order at **12:20 PM** Quorum Established: ☐ Yes X No

Open Session Statement Minutes Approved: ☐ Yes X No (02/08/2023)

### **UPDATES/REPORTS**

- District Ombudsman Manager Robert Cochrane
  - District Manager informed to the volunteers about the cases that are open in Council 9.
  - Volunteers were informed about the applications received from potential volunteers and the upcoming interviews.
  - District manager spoke about the State Training Conference that will be held at a hotel in the Orlando area.
  - District Manager informed the volunteers that the consultants continue to work on their report to be finalized at the end of May. They were asked if they had already received the link from the consultants to complete the survey.
  - Volunteers were encouraged to continue with the assessments and visits to the facilities.

Toll-free: 1(888) 831-0404

ombudsman.elderaffairs.org

Fax: (850) 414-2377

### **TRAINING**

• Video: West Region Case Study #1

# **ANNOUNCEMENTS**

• Next Open Session Meeting will be August 9<sup>th</sup>, 2023.

## **PUBLIC COMMENTS** (limited to 5 minutes each)

• No public comments

# **ADJOURNMENT**

• Meeting adjourned at 1:30 PM