



Michael Phillips  
State Ombudsman

**MEETING MINUTES**

**East Central Council**

**East Central District**

**2/9/2022**

**Renaissance Senior Center, 3800 S Econlockhatchee Trail, Orlando, FL 32829**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Diana Coffman	Present <input checked="" type="checkbox"/>	Robert Cochrane, DOM	Present <input checked="" type="checkbox"/>
Maurice O’Keefe	Present <input checked="" type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present <input checked="" type="checkbox"/>
Richard Simon	Present <input checked="" type="checkbox"/>	Lori Berndt, ROM	Present <input checked="" type="checkbox"/>
Josef Skrzypek	Present <input checked="" type="checkbox"/>		
James Walton	Present <input checked="" type="checkbox"/>		

<b>GUEST(S)</b>
Kelly Pitman – Professional Guardian

**OPEN SESSION**

- Called to order at 12:00 PM                      Quorum Established:     Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No **(11/9/2021)**

**UPDATES/REPORTS**

- District Ombudsman Manager - Robert Cochrane
  - o Volunteers were notified to send an email to the District Manager with their nomination for Volunteer of the Year.
  - o Volunteers were reminded that Ombudsmen do not have to be tested before entering a facility.
  - o Reminder to volunteers, they can return to the facilities for assessments, cases and for activity book distributions.
  - o Volunteers were asked if anyone is willing to help distribute the activity books, and if so to let the office know.

**TRAINING**

- Kelly Pitman – Professional Guardian

**ANNOUNCEMENTS**

- Next Open Session Meeting will be May 11th, 2021.



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips  
State Ombudsman

## **PUBLIC COMMENTS**

- No public comments

## **ADJOURNMENT**

- Open Session adjourned at 1:10 PM

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 2:00 PM