



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

11/13/2024

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present X	Robert Cochrane, DOM	Present <input type="checkbox"/>
Judi Boeck (OMB in training)	Present <input type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present X
Stefani Cardone	Present <input type="checkbox"/>		
Michele Earney	Present X		
Owen Glick (OMB in training)	Present X		
Maria Golder	Present X		
Melissa M Iverson (OMB in training)	Present <input type="checkbox"/>		
Maurice O'Keefe	Present X		
Cynthia Kirkwood	Present X		
Maritza Ramos-Pratt	Present X		
Felicia Sherman (OMB in training)	Present X		
Richard Simon	Present <input type="checkbox"/>		
Remand St.Clair	Present X		
Chinyelu Tyler (OMB in training)	Present X		
Ann Velez	Present <input type="checkbox"/>		
Jim Walton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **12:00 PM**
 - Open Session Statement
- Quorum Established: X Yes ☐ No
Minutes Approved: X Yes ☐ No **(08/14/2024)**

UPDATES/REPORTS

- **Quality Control Analyst – Joanne Veguilla**
 - Joanne Veguilla, informed to the volunteers that she will attend a training with Staff Managers that will take place in Tallahassee next week.
 - Volunteers were reminded about monthly visits to the Nursing Homes, the importance of documentation, especially about Information & Assistance.

- Volunteers were informed about volunteers who are in training.

TRAINING

- Cynthia Kirkwood, Certified Teacher of Dementia Care

ANNOUNCEMENTS

- Next Open Session Meeting will be February 12th, 2025

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **2:00 PM**