



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

08/09/2023

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present <input type="checkbox"/>	Robert Cochrane, DOM	Present X
Diana Bontempo	Present <input type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present X
Valerie Crespo-Matos	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Maurice O'Keefe	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Maritza Ramos Pratt	Present <input type="checkbox"/>		
Kristin Robarts	Present <input type="checkbox"/>		
Richard Simon	Present <input type="checkbox"/>		
Jim Walton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **12:20 PM** Quorum Established: Yes X No
- Open Session Statement Minutes Approved: Yes X No **(05/10/2023)**

UPDATES/REPORTS

- **District Ombudsman Manager – Robert Cochrane**
 - The District Manager gave updates to the volunteer who was present about the LTCOP.
 - Volunteer was informed about the next training that is being prepared for the program staff.
 - Volunteer was informed about the cases that are open and how many facilities need to be visited.

TRAINING

- Video: Ethical Dilemmas in Ombudsman Practice

ANNOUNCEMENTS

- Next Open Session Meeting will be November 8th, 2023.

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:00 PM**