



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

2/14/2024

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present X	Robert Cochrane, DOM	Present X
Maria Golder	Present <input type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present X
Maurice O’Keefe	Present X	Click here to enter text.	Present <input type="checkbox"/>
Maritza Ramos Pratt	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Richard Simon	Present X		
Jim Walton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **12:00 PM** Quorum Established: X Yes No
- Open Session Statement Minutes Approved: X Yes No **(11/10/2023)**

UPDATES/REPORTS

- **District Ombudsman Manager – Robert Cochrane**
 - The District Manager informed volunteers about the Statewide Conference of the LTCOP that would be held in Orlando in April 2024.
 - The District Manager and volunteers shared comments about the exit interviews at the end of the visits.
 - The volunteers received an update on the status of the visits.
 - Volunteers spoke about the activities offered at the small facilities and how residents get involved.
 - The District Manager brought up the volunteers about an article that talked about the number of facilities that present themselves as ALF without having a license.

TRAINING

- YouTube Video: “Hope in the Horizon for Alzheimer's Disease: Updates in Diagnosis and Treatment”.

ANNOUNCEMENTS

- Maria Golder has completed his certification Training.
- Next Open Session Meeting will be May 8th, 2024.

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:00 PM**