



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

05/10/2023

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present <input type="checkbox"/>	Robert Cochrane, DOM	Present X
Diana Bontempo	Present <input type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present X
Valerie Crespo-Matos	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Maurice O'Keefe	Present X	Click here to enter text.	Present <input type="checkbox"/>
Maritza Ramos Pratt	Present <input type="checkbox"/>		
Kristin Robarts	Present <input type="checkbox"/>		
Richard Simon	Present X		
Jim Walton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **12:20 PM** Quorum Established: Yes X No
- Open Session Statement Minutes Approved: Yes X No **(02/08/2023)**

UPDATES/REPORTS

- District Ombudsman Manager – Robert Cochrane
 - District Manager informed to the volunteers about the cases that are open in Council 9.
 - Volunteers were informed about the applications received from potential volunteers and the upcoming interviews.
 - District manager spoke about the State Training Conference that will be held at a hotel in the Orlando area.
 - District Manager informed the volunteers that the consultants continue to work on their report to be finalized at the end of May. They were asked if they had already received the link from the consultants to complete the survey.
 - Volunteers were encouraged to continue with the assessments and visits to the facilities.

TRAINING

- Video: West Region Case Study #1

ANNOUNCEMENTS

- Next Open Session Meeting will be August 9th, 2023.

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:30 PM**