



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

11/08/2023

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present <input type="checkbox"/>	Robert Cochrane, DOM	Present X
Maurice O'Keefe	Present X	Joanne Veguilla, Administrative Secretary	Present <input type="checkbox"/>
Maritza Ramos Pratt	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Richard Simon	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Jim Walton	Present X		

GUEST(S)
Lyndsey Taylor

OPEN SESSION

- Called to order at **12:00 PM** Quorum Established: Yes X No
- Open Session Statement Minutes Approved: Yes X No **(08/09/2023)**

UPDATES/REPORTS

- District Ombudsman Manager – Robert Cochrane**
 - The District Manager gave an update to volunteers about the changes that are occurring in the program.
 - The Route Access form that would be used to document visits to the facilities was discussed again in case any of the volunteers had any questions.
 - The District Manager reminded volunteers that Nursing Homes should be visited monthly and Assisted Living Facilities and Adult Care Homes should be visited quarterly.

TRAINING

- Lyndsey Taylor - Alzheimer's Association

ANNOUNCEMENTS

- Next Open Session Meeting will be February 14th, 2024.

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:00 PM**