FIRST COAST SOUTH DISTRICT
FIRST COAST SOUTH COUNCIL MEETING MINUTES
12/14/2022

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Carol Arena</td>
<td>☒</td>
<td>Kathy Barth</td>
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<td>Leonard Dills</td>
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<td>Diane Evanac</td>
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<td>Dennis Jefferson</td>
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<td>Elizabeth Kirk</td>
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<td>Ruby Marengo</td>
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<td>Dianne Mongelli</td>
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<td>Heather Nunez</td>
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<td>Rosa Rosario</td>
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<td>Barbara Royere</td>
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<td>Charlotte Van Horn</td>
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<td>Lisa Dale</td>
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GUEST(S)

Vince Chandler Ombudsman in Training
Darice Aubuchon Ombudsman in Training

OPEN SESSION

- Called to order at 10:05 a.m.  Quorum Established:  ☒ Yes □ No
- Open Session Statement  Minutes Approved:  ☒ Yes □ No (09/14/2022)

Council Chair – Leonard Dills
Welcome extended to all. Thanks and appreciation for your attendance.

UPDATES/REPORTS

- None.

State Council Representative – Dianne Mongelli

- Next monthly State Council meeting is January 5-6, 2023 which is face-to-face in Orlando.
- The program has hired an outside consultant to see what our program is doing and what can be changed and improved upon so that we can be the best in the nation.
- There was discussion regarding ombudsmen receiving electronics which would have all of the program forms downloaded.
- Another focus is the program’s database (OMIS) which will not affect the work of the ombudsmen.
- Central office is looking into having CE training in April 2023 for all ombudsmen.

District Ombudsman Manager - Lisa Dale

- Please notify the office when unavailable to take new assignments.
- Make sure to turn in monthly activity reports and travel in a timely manner.
• The office will be closed on the following dates 12/23, 12/26, 12/30/2022 and 01/02/2023 in observance of the holidays.
• I will in Orlando 1/4-1/6/2023 for DOM training and the State Council meeting.
• Our goal is to have all facilities visited by December 31, 2022.
• We currently have 11 certified ombudsmen.
• Next meeting will be a CLOSED session with training, on January 11, 2023 at 10:00 a.m.

ANNOUNCEMENTS
- Elizabeth Kirk and Diane Evanac have completed classroom training.
- Happy Birthday Vince, Dianne, and Barbara.
- Congratulations to Dianne Mongelli for 10 years of advocacy in the LTCOP

Public Comments
No public present.

Old Business/New Business
- Election of Council Chair – Congratulations Leonard Dills.

ADJOURNMENT 11:15 a.m.

Closed Session
This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).
- No business to discuss.