



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**FIRST COAST DISTRICT
FIRST COAST SOUTH COUNCIL MEETING MINUTES
11/13/2024**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Carol Arena	Present <input checked="" type="checkbox"/>	Daurice Aubuchon	Present <input type="checkbox"/>
Kathy Barth	Present <input checked="" type="checkbox"/>	Vince Chandler *leave of absence	Present <input type="checkbox"/>
Scott Colton	Present <input checked="" type="checkbox"/>	Leonard Dills	Present <input checked="" type="checkbox"/>
Diane Evanac	Present <input checked="" type="checkbox"/>	Dennis Hamel *leave of absence	Present <input type="checkbox"/>
Dennis Jefferson	Present <input checked="" type="checkbox"/>	Elizabeth Kirk	Present <input type="checkbox"/>
Gary Koehler	Present <input checked="" type="checkbox"/>	Dianne Mongelli	Present <input checked="" type="checkbox"/>
Barbara Royere	Present <input checked="" type="checkbox"/>	Michael Swain	Present <input checked="" type="checkbox"/>
Donna Wallace-Strung	Present <input checked="" type="checkbox"/>		Present <input checked="" type="checkbox"/>
Lisa Dale	Present <input checked="" type="checkbox"/>	Charlotte Van Horn	Present <input checked="" type="checkbox"/>

GUEST(S)
Dennis Yonce, North Region Manager Linda Davis, Ombudsman in Trainnig Jan Wanerka, Ombudsman in Training Pamela Bishop, Ombudsman in Training David Hart, Ombudsman in Training

OPEN SESSION

- Called to order at 11:05 a.m.
- Open Session Statement

Quorum Established: ☒ Yes ☐ No

Minutes Approved: ☒ Yes ☒ 08/14/2024

UPDATES/REPORTS

- None.

Council Chair – Leonard Dills

Welcome extended to all. Ombudsman thanked and appreciated for attendance. Introductions of new ombudsmen to the council.

State Council Representative-Michael Swain

- DOEA is creating a new website. The LTCOP website is housed within DOEA website which means the LTCOP website address will change.
- LTCOP will be replacing brochures to show the new website address.
- Photos are still a hot topic. Currently we do not need to take photos.
- Mr. Swain shared that a member of the State Council, Sharon Lauter, passed away.

District Ombudsman Manager - Lisa Dale

- The council membership is 15 fully certified Ombudsman, and 6 Ombudsman in training, and 2 on a leave of absence.
- The office will be closed for Thanksgiving from Wednesday, November 27th until Monday, December 2, 2024.
- Next LTCOP Monthly meeting will be December 11th. We will be having our annual potluck.
- Reminder of first quarter ending December 31st. Our goal is to complete monthly nursing home visits and quarterly visits to our assisted living facilities and adult family care homes. There isn't a reason that we should not be able to meet this goal. Please contact the office if assistance is needed.
- The office building is still undergoing renovations. We will notify you on a weekly basis of the office closures.
- Ms. Dale shared the LTCOP Resource Page via projection to show the valuable resources available on this page.

Public Comments

- No public present.

Old Business/New Business

- Dennis Jefferson was voted in as new First Coast South council chair.

ADJOURNMENT

12:25 pm

Closed Session

This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).

- Open cases discussed by Council.