



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**FIRST COAST DISTRICT
FIRST COAST SOUTH COUNCIL MEETING MINUTES
2/12/2025**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Carol Arena	Present <input checked="" type="checkbox"/>	Daurice Aubuchon	Present <input checked="" type="checkbox"/>
Kathy Barth	Present <input checked="" type="checkbox"/>	Pam Bishop	Present <input checked="" type="checkbox"/>
Terra Caccamo	Present <input checked="" type="checkbox"/>	Scott Colton	Present <input checked="" type="checkbox"/>
Linda Davis	Present <input checked="" type="checkbox"/>	Diane Evanac	Present <input checked="" type="checkbox"/>
Dennis Hamel	Present <input checked="" type="checkbox"/>	David Hart	Present <input type="checkbox"/>
Dennis Jefferson	Present <input type="checkbox"/>	Gary Koehler	Present <input checked="" type="checkbox"/>
Dianne Mongelli	Present <input checked="" type="checkbox"/>	Barbara Royere	Present <input checked="" type="checkbox"/>
Michael Swain	Present <input checked="" type="checkbox"/>	Jan Wanerka	Present <input checked="" type="checkbox"/>
Lisa Dale	Present <input checked="" type="checkbox"/>	Charlotte Van Horn	Present <input checked="" type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 10:07 AM
 - Open Session Statement approved.
- Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☒ Yes ☐ 11/8/2025

UPDATES/REPORTS.

Council Chair – Kathy Barth filling in for Dennis Jefferson

Welcome extended to all. Thanks and appreciation for attendance.

State Council Representative – Michael Swain

- Regarding Cameras and Audio in room, Companion bill introduced in the house. Privacy concerns are not addressed. Many facilities already have cameras in common areas.
- Discussed CMS rating service for all facilities. 37% of Nursing Home facilities are 1's or 2's

District Ombudsman Manager - Lisa Dale

- Lisa will be out of the office next week. Leave a message and she will return your call.
- Registered for a Health Summit event at the Ocean Center on 4/3/2025. Lisa will send more information when the event date is closer. LD will find out about parking, as there were issues last year.
- Orlando training. Tuesday April 22nd and Wednesday April 23rd we believe there will be 2 full days of training. The agenda will be emailed to the council as soon as we receive it. Reserve with your credit card, you will have to cancel prior if you are unable to attend, or your card will

be charged. The email Lisa sent out with the link is the one to use, you can adjust the dates on this one.

- Office update: The office will be closed starting 2/24/2025. We will be out for approximately 4 to 6 months. New ceilings, New HVAC systems installed, and all bathrooms will be renovated. Lisa will be going into the office once a week to check the mail.
- The facility assignment list has changed for the Palm Coast area due to our new OMB's; list is in your folders.
- We have not had any recent webinars/trainings sent from the State Trainor. If you find training you are interested in, please send to Lisa for approval.
- Council membership is at 19 including:
 - 16 fully certified ombudsmen
 - Elizabeth resigned
 - Tammy needs field training
 - 2 ombudsmen will begin training
 - Any recruitment efforts will be beneficial! Thank you, David Hart, for your recruitment efforts.
 - Congratulations to Terra Caccamo and Jan Wankera in completing their training.

Public Comments

- No public present.

Old Business/New Business

- Barbara Royere mentioned an upcoming Health Fair in Palm Coast. She will send the information to Lisa.
- Dianne Mongelli volunteered to help train the new OMB's in NSB.

Closed session started at 11:08 a.m.

- Open cases discussed by council.

ADJOURNMENT 12:20 p.m.