



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

FIRST COAST COUNCIL

DISTRICT 05

AUGUST 8, 2023

10:00AM EST

4161 CARMICHAEL AVE, SUITE 101

JACKSONVILLE, FL 32207

COUNCIL MEMBERS				
Russell Jahn, Council Chair	Present X	Linda Howard, State Council Rep	LOA	Present
JoAnn Moore	Present X	Lisa Cohen		Present X
George Moran	Present X	Basil Smith, OMB in Training		Present X
Peter Olsen	Present X	Karen Gesell-Goetz, OMB in Training		Present X
Kristen Atterbury	Present			
Tracie Rayfield, District OMB Manager	Present X			

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE

OPEN SESSION

- Called to order at 10:06am Quorum Established: Yes X No
- Open Session Statement Minutes Approved: Yes X No

UPDATES/REPORTS

Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum not established; May minutes will carry over for approval

District Ombudsman Manager, Tracie Rayfield

- Good morning extended to all
- Introduced newest OMB in Training, Karen Gesell-Goetz
- Advised OMB about increase in Personal Needs Allowance from \$130 to \$160 per month for NH residents
- Discussed fines imposed by AHCA and surveys completed
- 60 facilities left to visit
- Presented Russ Jahn with OMB of the Year Paperweight

TRAINING

- Podcast: How Staffing Effects Residents in NH/Staffing Standards
- Resident Rights Trivia

ANNOUNCEMENTS

- One OMB in Training needs cases for completion; One OMB will be attending classroom training shortly
- One OMB on leave of absence

ADJOURNMENT

- Meeting adjourned at 12:15PM