



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
FIRST COAST COUNCIL
DISTRICT 05
AUGUST 13, 2024
10:00AM EST
4040 WOODCOCK AVE SUITE 254
JACKSONVILLE, FL 32207**

COUNCIL MEMBERS			
Russell Jahn, Council Chair	Present X	Linda Howard	Present
JoAnn Moore	Present X	Lynn Gordon	Present X
George Moran	Present X	Basil Smith	Present X
Kimberly Clay	Present	Ali Suhel	Present X
Karen Gallagher	Present X	Karen Gesell-Goetz	Present X
Kristine Roberts	Present	Jacqueline Plant-Mason	Present X
Sabrina Mickens	Present X	Cheryl Mogavero	Present X
Tracie Rayfield, District OMB Manager	Present X		

GUESTS	
NAME	TITLE

OPEN SESSION

- Called to order at 10:05am
 - Open Session Statement
- Quorum Established: X Yes No
Minutes Approved: X Yes No
(MAY 24)

UPDATES/REPORTS

Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum was established; May 2024 minutes approved.

District Ombudsman Manager, Tracie Rayfield

- Good morning extended to all!
- Advised that we have a few new applications that are being processed
- Reminded OMB about training with Jamie and Diandra next week
- Discussed the new barrier signs
- Discussed RTZ and how things are going
- Discussed call lights and the response time
- Reminded OMB about Legal Aid providers that are available

- Administrators moving to other facilities, check names
- OMB presence in resident council meetings and its importance
- Ways OMB can approach and interact with residents
- Steps to properly completing travel forms

TRAINING

- Resident Rights Month ideas
- Transfer and Discharge rights for residents

ANNOUNCEMENTS

- None

ADJOURNMENT

- Meeting adjourned at 12:00PM