MEETING MINUTES
FIRST COAST COUNCIL
DISTRICT 05
AUGUST 9, 2022
10:00AM EST
4161 CARMICHAEL AVE, SUITE 101
JACKSONVILLE, FL 32207

COUNCIL MEMBERS

<table>
<thead>
<tr>
<th>NAME</th>
<th>Title</th>
<th>Present/LOA</th>
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<tbody>
<tr>
<td>Russell Jahn, Council Chair</td>
<td>Present X</td>
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<td>JoAnn Moore</td>
<td>Present X</td>
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<td>George Moran</td>
<td>Present X</td>
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<td>Peter Olsen</td>
<td>LOA</td>
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<td>Kristen Atterbury, OMB in Training</td>
<td>Present X</td>
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<td>Linda Howard, State Council Rep</td>
<td>Present</td>
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<td>Lisa Cohen</td>
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<td>Present X</td>
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<td>Jim Neely</td>
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<td>Present X</td>
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<tr>
<td>Michaela Bostwick, OMB in training</td>
<td>Present X</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
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<tr>
<td>Terri Cantrell</td>
<td>State Ombudsman</td>
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<tr>
<td>Tracie Rayfield</td>
<td>District Ombudsman Manager</td>
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OPEN SESSION

- Called to order at 10:06am
- Quorum Established: X Yes □ No
- Open Session Statement
- Minutes Approved: X Yes □ No May 10, 2022

UPDATES/REPORTS

Council Chair, Russell Jahn
- Opening statement read to all in attendance
- Quorum established, approval of May Minutes

District Ombudsman Manager, Tracie Rayfield
- Good Morning extended to all
- Introduced new State Ombudsman, Terri Cantrell
- Introduced 2 Ombudsman in Training, Kristen and Michaela
- Spoke about issues that the OMB are seeing in facilities
**State Ombudsman, Terri Cantrell**
- Good morning extended to all
- Asked volunteers how they learned about LTCOP
- Discussed offering more training for all Ombudsman, not just State Reps.
- Discussed new marketing and advertising ideas to make LTCOP more visible
- Spoke about strengthening our volunteer base
- Thanked each Ombudsman for their time and dedication to the program

**TRAINING**
- Emergency Preparedness

**ANNOUNCEMENTS**
- Two (2) new Ombudsman in Training, will be ready for filed training by end of August
- One OMB on leave of absence due to some health issues

**ADJOURNMENT**
- Meeting adjourned at 11:40am