MEETING MINUTES
FIRST COAST
FIRST COAST
5/10/2022
10:00AM
4040 WOODCOCK AVENUE
SUITE 254
JACKSONVILLE, FL 32207

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
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<tbody>
<tr>
<td>George Moran</td>
<td>Present</td>
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<tr>
<td>Russel Jahn, COUNCIL CHAIR</td>
<td>Present</td>
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<tr>
<td>Peter Olsen</td>
<td>Present</td>
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<tr>
<td>James Neely, OMBUDSMAN IN TRAINING</td>
<td>Present</td>
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<tr>
<td>Tracie Rayfield, DISTRICT OMB MANAGER</td>
<td>Present</td>
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<td>Linda Howard, STATE REPRESENTATIVE</td>
<td>Present</td>
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<td>JoAnn Moore</td>
<td>Present</td>
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<td>Lisa Cohen</td>
<td>Present</td>
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GUEST(S)

OPEN SESSION
- Called to order at 10:04am
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No (2/8/2022)

UPDATES/REPORTS
- Council Chair Russell Jahn
  - Opening Statement read to all in attendance
- District Ombudsman Manager Tracie Rayfield
  - Good Morning extended to all in attendance.
  - Discussion regarding issues that OMB are seeing in the facilities.
  - Spoke with OMB regarding the quarterly visits to their assigned facilities.
  - Discussion regarding using the term “Volunteer” and not “Ombudsman”
  - Reminded OMB to complete Activity Reports
  - Spoke about Culture Change
State Council Representative Linda Howard
- Discussed RRR Meeting that was held on 5/6
- Face to Face meeting June 9-10. Will report in July
- Asked for opinions on new presentation video
- Flyers that were given out last month have all been placed at various locations around town

TRAINING
- Teepa snow Webinar Screenshots, 1 HR

ADJOURNMENT
- Open Session adjourned at 11:45am

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 11:50am
- Closed Session Statement
- Adjourned at 12:05pm