



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES**

**FIRST COAST COUNCIL**

**DISTRICT 05**

**NOVEMBER 8, 2022**

**10:00AM EST**

**4161 CARMICHAEL AVE, SUITE 101**

**JACKSONVILLE, FL 32207**

<b>COUNCIL MEMBERS</b>			
Russell Jahn, <b>Council Chair</b>	Present X	Linda Howard, <b>State Council Rep</b>	Present X
JoAnn Moore	Present X	Lisa Cohen	Present X
George Moran	Present X	Jim Neely	Present X
Peter Olsen <b>LOA</b>			
Kristen Atterbury, <i>OMB in Training</i>	Present X	Michaela Bostwick, <i>OMB in training</i>	

<b>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</b>	
<b>NAME</b>	<b>TITLE</b>
Tracie Rayfield	District OMB Manager

**OPEN SESSION**

- Called to order at 10:06am                      Quorum Established: X Yes     No
- Open Session Statement                      Minutes Approved:    X Yes     No **Aug 9, 2022**

**UPDATES/REPORTS**

**Council Chair, Russell Jahn**

- Opening statement read to all in attendance
- Quorum established, approval of August Minutes

**District Ombudsman Manager, Tracie Rayfield**

- Good morning extended to all
- Asked OMB to come up with ideas for speakers for training
- JALA will be speaking at December meeting
- Spoke about issues that the OMB are seeing in facilities
- Facilities not wanting to give census numbers or COVID status
- Friendsgiving meal will be held in January to start off the New Year

**TRAINING**

- Resident Rights Training Strategy
- Why residents don't exercise their rights

### **ANNOUNCEMENTS**

- Two (2) new Ombudsman in Training, both need 2 cases to complete training
- One OMB on leave of absence

### **ADJOURNMENT**

- Meeting adjourned at 11:50AM