



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

FIRST COAST COUNCIL

DISTRICT 05

MAY 13, 2025

10:00AM EST

4161 CARMICHAEL AVE SUITE 202

JACKSONVILLE, FL 32207

COUNCIL MEMBERS			
Russell Jahn, Council Chair	Present X	Linda Howard	Present X
JoAnn Moore	Present X	Anne Horsman	Present X
George Moran	Present X	Sabrina Mickens	Present X
Jacqueline Plant-Mason	Present X	Demetrice Dowdell	Present X
Karen Gallagher, STATE COUNCIL REP	Present X	Karen Gesell-Goetz	Present
Hadley Friedman	Present X	Amal Rangachari	Present
Carol Shotwell	Present	Erika Taylor	Present X
Tracie Rayfield, District OMB Manager	Present X		

GUESTS	
NAME	AGENCY
Rob Dickson	AHCA
Marie Fuller	DCF/APS
Greg Patient	APS

OPEN SESSION

- | | | | |
|------------------------------|---------------------|-------|----|
| ▪ Called to order at 10:05am | Quorum Established: | X Yes | No |
| ▪ Open Session Statement | Minutes Approved: | X Yes | No |
| | (FEB 25) | | |

UPDATES/REPORTS

Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum was established; Feb 25 minutes approved.

District Ombudsman Manager, Tracie Rayfield

- Good morning extended to all!
- Introduced guests in attendance
- Discussed Educational Conference that was held in May in Orlando
- Advised that link would be sent for those that did not attend to get CEU hours
- Discussed new changes to T&D
- Discussed call lights and the response time

State Council Representative, Karen Gallagher

- Updated everyone regarding the State Council, which is continuing.
- State Council going in a different direction, more to advocacy role

TRAINING

- Stay in your lane

ANNOUNCEMENTS

- None

ADJOURNMENT

- Meeting adjourned at 12:00PM