



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

FIRST COAST COUNCIL

DISTRICT 05

MAY 9, 2023

10:00AM

4161 CARMICHAEL AVE, SUITE 101

JACKSONVILLE, FL 32207

COUNCIL MEMBERS			
Russell Jahn, Council Chair	Present X	Linda Howard, State Council Rep LOA	Present
JoAnn Moore	Present X	Lisa Cohen excused	Present
George Moran	Present X	Michaela Bostwick, OMB in training	Present
Peter Oisen LOA	Present	Basil G Smith, OMB in Training	Present X
Kristen Atterbury	Present X		

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Tracie Rayfield	District OMB Manager
Jennifer Jerome	Jacksonville Area Legal Aid (JALA)

### OPEN SESSION

- Called to order at 10:00am                      Quorum Established:  Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No FEB 14, 2023

### UPDATES/REPORTS

#### Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum established, approval of February Minutes

#### District Ombudsman Manager, Tracie Rayfield

- Good Morning extended to all
- Introduced new Ombudsman In Training, Basil G Smith
- Discussed issues with SW in facilities
- Discussed issues that the OMB are seeing in facilities
- Spoke about new ALF in St Johns County

#### Jennifer Jerome, Jacksonville Area Legal Aid (JALA)

- Good Morning extended to all
- Discussed all of the services that JALA offers
- When referring clients, please email, not call office

### **TRAINING**

- 25 Common Nursing Home Problems and How to Solve Them

### **ANNOUNCEMENTS**

- Discussed upcoming Educational Conference in ORL
- One OMB on leave of absence due to some health issues

### **ADJOURNMENT**

- Meeting adjourned at 11:50AM