



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

FIRST COAST COUNCIL

DISTRICT 05

MAY 14, 2024

10:00AM EST

4040 WOODCOCK AVE SUITE 254

JACKSONVILLE, FL 32207

COUNCIL MEMBERS			
Russell Jahn, Council Chair	Present X	Linda Howard	Present X
JoAnn Moore	Present X	Lynn Gordon	Present X
George Moran	Present X	Basil Smith	Present X
Kimberly Clay	Present X	Lisa Cohen	Present
Karen Gallagher	Present X	Karen Gesell-Goetz	Present X
Kristine Roberts	Present X	Jacqueline Plant-Mason	Present X
Sabrina Mickens	Present	Cheryl Mogavero	Present
Laurie Jason	Present	DawnMarie Simpson	Present X
Tracie Rayfield, District OMB Manager	Present X	Johnnetta Bryant, Quality Control Analyst	Present X

GUESTS	
NAME	TITLE
Lori Jukes	SPC

### OPEN SESSION

- Called to order at 10:10am
  - Open Session Statement
- Quorum Established: X Yes No  
 Minutes Approved: X Yes No  
 (FEB 24)

### UPDATES/REPORTS

#### Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum was established; February 2024 minutes approved.

#### District Ombudsman Manager, Tracie Rayfield

- Good morning extended to all!
- Welcomed new Ombudsman in Training; introductions made by all
- Passed out 5yr Volunteer service recognition pins and gifts from Orlando Conference
- Discussed the new CMS rule regarding enhanced protection and the new barrier signs
- Acknowledged May 2024 being the Older Americans Month
- Reviewed AHCA Top Federal Tags
- OMIS will be going away May 30, 2024, forms need to be turned in early

- Call light response time protocols
- Administrators moving to other facilities, check names
- OMB presence in resident council meetings and its importance
- Ways OMB can approach and interact with residents
- Steps to properly completing travel forms

### **TRAINING**

- Personal Needs Allowance

### **ANNOUNCEMENTS**

- Looking to have a Medicaid/Medicare rep attend a future meeting

### **ADJOURNMENT**

- Meeting adjourned at 12:00PM