



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
State Ombudsman

MEETING MINUTES
FIRST COAST
FIRST COAST COUNCIL
5/11/2021
4040 Woodcock Drive
Jacksonville FL 32207

OMBUDSMAN PROGRAM REPRESENTATIVES			
Lisa Cohen	Present <input type="checkbox"/>	Linda Howard	Present <input checked="" type="checkbox"/>
Russell Jahn	Present <input checked="" type="checkbox"/>	Jo Ann Moore	Present <input checked="" type="checkbox"/>
George Moran	Present <input checked="" type="checkbox"/>	Peter Olsen	Present <input checked="" type="checkbox"/>
Michael Pastorello	Present <input checked="" type="checkbox"/>	Vella Sillah-Williams	Present <input type="checkbox"/>
Tracie Rayfield, District OMB Manager	Present <input checked="" type="checkbox"/>		

GUEST(S)
Lori Berndt, Regional OMB Manager Michael Phillips, State Ombudsman

OPEN SESSION

- Called to order at 10:04 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No

UPDATES/REPORTS

- Council Chair Russell Jahn
 - o Read Open Session Statement
 - o Welcome to all Ombudsman
- District Ombudsman Manager Tracie Rayfield
 - o Welcome to all in attendance
 - o Introduction of guest; Michael Phillips and Lori Berndt
 - o Reviewed procedures for going back into facilities
 - o Reminded OMB to always see resident regardless of POA, HCS
- State Council Representative Vella Sillah-Williams-Absent
- Agency Representative Michael Phillips, State Ombudsman
 - o Lynn Hearn new Legal Advocate for LTCOP
 - o Discussed Legislative Workgroup
 - o LTCOP received funding from Federal Recovery Act
 - o Discussed new activity books



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- o Purchased 8,000 resident council pins for resident council presidents
- o LTCOP to create a family council book like resident council book
- o Volunteer and staff training delayed until October
- o State Council meeting in June via teleconference then all other future meetings in person
- o May ask for help completing assessments in Miami Dade South area

TRAINING

- Michael Phillips, State Ombudsman -Reviewed guardian, POA and HCS
- Reviewed transfer and discharge

ANNOUNCEMENTS

- Peter Olsen discussed his recent assessments and observations at multiple facilities
- Jo Ann Moore shared her experience when recently visiting her facilities

NEW BUSINESS

- **Presentation of Awards, Tracie Rayfield**

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 11: 10 am

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:15 am
- Closed Session Statement
- Adjourned at 12:30 pm