MEETING MINUTES
FIRST COAST
FIRST COAST COUNCIL
5/11/2021
4040 Woodcock Drive
Jacksonville FL 32207

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
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<tbody>
<tr>
<td>Lisa Cohen</td>
<td>Present</td>
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<tr>
<td>Russell Jahn</td>
<td>Present</td>
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<td>George Moran</td>
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<td>Michael Pastorello</td>
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<td>Tracie Rayfield, District OMB Manager</td>
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<td>Linda Howard</td>
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<td>Jo Ann Moore</td>
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<tr>
<td>Peter Olsen</td>
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<tr>
<td>Vella Sillah-Williams</td>
<td>Present</td>
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GUEST(S)

- Lori Berndt, Regional OMB Manager
- Michael Phillips, State Ombudsman

OPEN SESSION
- Called to order at 10:04 AM
- Open Session Statement

Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☐ Yes ☒ No

UPDATES/REPORTS

- **Council Chair** Russell Jahn
  - Read Open Session Statement
  - Welcome to all Ombudsman

- **District Ombudsman Manager** Tracie Rayfield
  - Welcome to all in attendance
  - Introduction of guest; Michael Phillips and Lori Berndt
  - Reviewed procedures for going back into facilities
  - Reminded OMB to always see resident regardless of POA, HCS

- **State Council Representative** Vella Sillah-Williams-Absent

- **Agency Representative** Michael Phillips, State Ombudsman
  - Lynn Hearn new Legal Advocate for LTCOP
  - Discussed Legislative Workgroup
  - LTCOP received funding from Federal Recovery Act
  - Discussed new activity books
Purchased 8,000 resident council pins for resident council presidents
LTCOP to create a family council book like resident council book
Volunteer and staff training delayed until October
State Council meeting in June via teleconference then all other future meetings in person
May ask for help completing assessments in Miami Dade South area

TRAINING
- Michael Phillips, State Ombudsman -Reviewed guardian, POA and HCS
- Reviewed transfer and discharge

ANNOUNCEMENTS
- Peter Olsen discussed his recent assessments and observations at multiple facilities
- Jo Ann Moore shared her experience when recently visiting her facilities

NEW BUSINESS
- Presentation of Awards, Tracie Rayfield

PUBLIC COMMENTS
- None

ADJOURNMENT
- Open Session adjourned at 11:10 am

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 11:15 am
- Closed Session Statement
- Adjourned at 12:30 pm