



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips  
State Ombudsman

**MEETING MINUTES  
FIRST COAST NORTH  
DISTRICT 5  
11/9/2021  
4040 WOODCOCK AVE; SUITE 254  
JACKSONVILLE, FL 32207**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Russell Jahn	Council Chair	Present <input checked="" type="checkbox"/>	Linda Howard State Rep EXCUSED Present <input type="checkbox"/>
George Moran		Present <input checked="" type="checkbox"/>	JoAnn Moore Present <input checked="" type="checkbox"/>
Peter Olsen		Present <input checked="" type="checkbox"/>	Lisa Cohen Present <input checked="" type="checkbox"/>
Tracie Rayfield, District OMB Manager		Present <input checked="" type="checkbox"/>	<a href="#">Click here to enter text.</a> Present <input type="checkbox"/>
			Present <input type="checkbox"/>
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			Present <input type="checkbox"/>

GUEST(S)

**OPEN SESSION**

- Called to order at 10:02AM                      Quorum Established:     Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No **(8/10/2021)**

**UPDATES/REPORTS**

- District Ombudsman Manager Tracie Rayfield
  - o Good Morning extended to all present
  - o Passed out slides from Educational Conference
  - o Discussed AHCA Joint Training
  - o Asked OMB to contact me if they can assist doing more assessments
  - o Advised that we have two new OMB applicants that need to be interviewed
  - o Advised that interview scheduled this afternoon for Assistant position



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- State Council Representative Linda Howard, update given via phone
  - o Advised OMB that they can view State Council minutes online, gave website
  - o Explained that the State Council is broken into four groups: Training, Legislative, Advocacy, and Retention, Recruiting, Recognition.
  - o Discussion regarding what each group does.
  - o Reminded OMB that they will need 18 hours of training this year
  - o Advised OMB that if they had any questions or issues to let her know and she would take them to the State Council for discussion

## **ADJOURNMENT**

- Open Session adjourned at 11:05am

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:06am
- Closed Session Statement
- Adjourned at 11:45am