



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

FIRST COAST COUNCIL

DISTRICT 05

NOVEMBER 14, 2023

10:00AM EST

4161 CARMICHAEL AVE, SUITE 101

JACKSONVILLE, FL 32207

COUNCIL MEMBERS			
Russell Jahn, Council Chair	Present X	Linda Howard	Present X
JoAnn Moore	Present X	Lisa Cohen	Present X
George Moran	Present X	Basil Smith	Present X
Peter Olsen	Present X	Karen Gesell-Goetz, OMB in Training	Present X
Kristen Atterbury	Present X		
Tracie Rayfield, District OMB Manager	Present X		

GUESTS	
NAME	TITLE
Adam Blaszkiewicz	Jacksonville Area Legal Aide

OPEN SESSION

- Called to order at 10:06am
 - Open Session Statement
- Quorum Established: Yes X No
Minutes Approved: Yes X No
(Aug 2023)

UPDATES/REPORTS

Council Chair, Russell Jahn

- Opening statement read to all in attendance
- Quorum not established; August minutes will carry over for approval

District Ombudsman Manager, Tracie Rayfield

- Good morning extended to all
- Ballots for new State Council Rep passed out and collected
- Spoke about the National Consumer Voice Conference in Baltimore
- Spoke about what other states are experiencing
- Reminded OMB that facilities should be contacted the office, not the OMB directly
- Discussed monthly visits to NH and what OMB are seeing

TRAINING

- Podcast: No Country for Old People; Poor Care in Highly Rated Facilities

ANNOUNCEMENTS

- OMB in Training will have completed field training this week.
- One OMB will be leaving in January, due to moving out of State

ADJOURNMENT

- Meeting adjourned at 12:15PM