



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
FIRST COAST SOUTH COUNCIL  
FIRST COAST SOUTH DISTRICT  
8/10/2022**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Kathleen Barth	Present <input type="checkbox"/>	Leonard Dills	Present <input checked="" type="checkbox"/>
Dennis Jefferson	Present <input checked="" type="checkbox"/>	Ruby Marengo	Present <input checked="" type="checkbox"/>
Diane Mongelli	Present <input checked="" type="checkbox"/>	Barbara Royere	Present <input checked="" type="checkbox"/>
Rosa Rosario	Present <input type="checkbox"/>	Lisa Dale	Present <input checked="" type="checkbox"/>
Carol Arena	Present <input checked="" type="checkbox"/>	Charlotte Van Horn	Present <input checked="" type="checkbox"/>

<b>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</b>	
<b>NAME</b>	<b>TITLE</b>
Gloria T. Freyre	District Ombudsman Manager
Elizabeth Cole	Administrative Assistant

<b>GUEST(S)</b>	<b>ORGANIZATION</b>
Terri Cantrell	State Ombudsman
Elizabeth Kirk	Ombudsman in Training
Diane Evanac	Ombudsman in Training

**OPEN SESSION**

- Called to order at 10:00 a.m. Quorum Established:  Yes  No
- Open Session Statement Minutes Approved:  Yes  (02/09/2022)  
(05/11/2022)

**Council Chair – Leonard Dills**

Welcome extended to all. Thanks and appreciation for your attendance.

**UPDATES/REPORTS**

- None.

**State Council Representative – Dianne Mongelli**

- Next monthly State Council meeting is 9/29/2022 which is face-to-face in Orlando.
- Dianne asked that any ideas that the council would like to discuss at the State Council meeting be emailed to her.

### **State Ombudsman – Terri Cantrell**

- Terri discussed Secretary Branham’s direction for the department to become more visible and transparent, with emphasis on recruitment.
- Ombudsmen were asked to share ideas and voice any concerns regarding the program. The location of LTCOP monthly Council Meetings, Face-to-face council meetings could be quarterly, and monthly meetings could be done via Teams, with training classes twice yearly depending on the council members’ wants and needs.
- Terri will be looking at reimbursing DOMs for meeting costs and paid lunches for Ombudsman when attending meetings.
- Terri would like to highlight each Ombudsman.

### **District Ombudsman Manager - Lisa Dale**

- Please notify the office when unavailable to take new assignments.
- Make sure to turn in monthly activity reports and travel in a timely manner.
- CE training has increased to 18 hours. Remember to include the monthly meetings and approved webinars in your Monthly Activity Report.
- We have ONE (1) community Assessment left to complete and we are finished for the year.
- Lisa asked that Ombudsmen let her know if they know of any Health Fairs coming up so that we can set up for recruitment.
- Next meeting will be a CLOSED session with training, September 14<sup>th</sup> 2022 at 10:00 a.m.

### **Public Comments**

No public present.

### **Old Business/New Business**

None

### **ADJOURNMENT 11:00 a.m.**

### **Closed Session**

This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).

- No business to discuss.