MEETING MINUTES
FIRST COAST SOUTH COUNCIL
FIRST COAST SOUTH DISTRICT
8/10/2022

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
<th>Present</th>
<th>TITLE</th>
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<tbody>
<tr>
<td>Kathleen Barth</td>
<td>☐</td>
<td>Leonard Dills</td>
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<tr>
<td>Dennis Jefferson</td>
<td>☒</td>
<td>Ruby Marengo</td>
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<tr>
<td>Diane Mongelli</td>
<td>☒</td>
<td>Barbara Royere</td>
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<tr>
<td>Rosa Rosario</td>
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<td>Lisa Dale</td>
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<td>Carol Arena</td>
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<td>Charlotte Van Horn</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
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<tbody>
<tr>
<td>Gloria T. Freyre</td>
<td>District Ombudsman Manager</td>
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<tr>
<td>Elizabeth Cole</td>
<td>Administrative Assistant</td>
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GUEST(S)

<table>
<thead>
<tr>
<th>NAME</th>
<th>ORGANIZATION</th>
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<tbody>
<tr>
<td>Terri Cantrell</td>
<td>State Ombudsman</td>
</tr>
<tr>
<td>Elizabeth Kirk</td>
<td>Ombudsman in Training</td>
</tr>
<tr>
<td>Diane Evanac</td>
<td>Ombudsman in Training</td>
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OPEN SESSION

- Called to order at 10:00 a.m.
- Open Session Statement

Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☒ Yes ☐ (02/09/2022) (05/11/2022)

Council Chair – Leonard Dills
Welcome extended to all. Thanks and appreciation for your attendance.

UPDATES/REPORTS

- None.

State Council Representative – Dianne Mongelli
- Next monthly State Council meeting is 9/29/2022 which is face-to-face in Orlando.
- Dianne asked that any ideas that the council would like to discuss at the State Council meeting be emailed to her.
**State Ombudsman – Terri Cantrell**

- Terri discussed Secretary Branham’s direction for the department to become more visible and transparent, with emphasis on recruitment.
- Ombudsmen were asked to share ideas and voice any concerns regarding the program. The location of LTCOP monthly Council Meetings, Face-to-face council meetings could be quarterly, and monthly meetings could be done via Teams, with training classes twice yearly depending on the council members’ wants and needs.
- Terri will be looking at reimbursing DOMs for meeting costs and paid lunches for Ombudsman when attending meetings.
- Terri would like to highlight each Ombudsman.

**District Ombudsman Manager - Lisa Dale**

- Please notify the office when unavailable to take new assignments.
- Make sure to turn in monthly activity reports and travel in a timely manner.
- CE training has increased to 18 hours. Remember to include the monthly meetings and approved webinars in your Monthly Activity Report.
- We have ONE (1) community Assessment left to complete and we are finished for the year.
- Lisa asked that Ombudsmen let her know if they know of any Health Fairs coming up so that we can set up for recruitment.
- Next meeting will be a CLOSED session with training, September 14th, 2022 at 10:00 a.m.

**Public Comments**
No public present.

**Old Business/New Business**
None

**ADJOURNMENT 11:00 a.m.**

**Closed Session**
This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).
- No business to discuss.