



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES FIRST COAST SOUTH COUNCIL FIRST COAST SOUTH DISTRICT 5/11/2022

OMBUDSMAN PROGRAM REPRESENTATIVES			
Kathleen Barth	Present <input checked="" type="checkbox"/>	Leonard Dills	Present <input checked="" type="checkbox"/>
Dennis Jefferson	Present <input type="checkbox"/>	Ruby Marengo	Present <input type="checkbox"/>
Diane Mongelli	Present <input checked="" type="checkbox"/>	Barbara Royere	Present <input checked="" type="checkbox"/>
Rosa Rosario	Present <input type="checkbox"/>	Lisa Dale, District Ombudsman Manager	Present <input checked="" type="checkbox"/>
Cheryl Rioux	Present <input type="checkbox"/>	Charlotte Van Horn, Quality Control Analyst	Present <input checked="" type="checkbox"/>
Carol Arena	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 10:00 a.m.
- Open Session Statement

Quorum Established: Yes No
 Minutes Approved: Yes No

UPDATES/REPORTS

Lori Berndt has been appointed as the Deputy State Ombudsman. Terri Cantrell has been appointed to the position of Statewide Long Term Care Ombudsman, effective May 23, 2022.

Council Chair – Leonard Dills

Welcome extended to all. Thanks, and appreciation for attendance.

State Council Representative – Dianne Mongelli

- Next monthly State Council meeting is a face-to-face meeting in Orlando on June 9th- June 10th.

District Ombudsman Manager - Lisa Dale

- Please notify office when unavailable to take new assignments.
- Make sure to turn in monthly activity reports and travel in a timely manner.
- Office will be closed Monday, May 30th in observance of Memorial Day.
- Council membership is 8 fully certified Ombudsman. Cheryl is returning June to resume training. Shout out to Carol for posting volunteer flyers, we are already receiving calls. We need to continue to work on recruitment.
- Assessments - 35 assessments are needed for completion of all 177 facilities. Goal for completion is May 31st.



- Make sure to obtain census during the assessment and case. Conduct a follow up with the resident to ensure the proper changes have taken place and the resident is happy with the outcome. Remember to include names of staff members, Administrator that were interviewed.
- CE training has increased to 18 hours. Remember to include the monthly meetings and approved webinars to your Monthly Activity Report.
- Next meeting will be a closed session with training, June 8th at 10:00 a.m.

Public Comments

No public present.

Old Business/New Business

None

ADJOURNMENT 11:36 a.m.

Closed Session

This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).

- No business to discuss.