MEETING MINUTES
First Coast South Council
First Coast South District
5/12/2021
CONFERENCE CALL

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present/Not Present</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kathleen Barth</td>
<td>Present ☑️</td>
</tr>
<tr>
<td>Leonard Dills</td>
<td>Present ☑️</td>
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<tr>
<td>Dennis Jefferson</td>
<td>Present ☑️</td>
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<tr>
<td>Ruby Marengo</td>
<td>Present ☑️</td>
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<tr>
<td>Dianne Mongelli</td>
<td>Present ☑️</td>
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<tr>
<td>Heather Nunez</td>
<td>Present ☑️</td>
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<tr>
<td>Rosa Rosario</td>
<td>Present ☑️</td>
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<tr>
<td>Barbara Royere</td>
<td>Present ☑️</td>
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<tr>
<td>Lisa Dale, District Ombudsman Manager</td>
<td>Present ☑️</td>
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<tr>
<td>Carol Stone, Administrative Assistant</td>
<td>Present ☑️</td>
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GUEST(S)

- Lori Berndt – Regional Ombudsman Manager
- Carol Arena – Ombudsman trainee

OPEN SESSION

- Called to order at 10:00 am
- Quorum Established: ☑️ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☑️ Yes ☐ No (02/10/2021)

UPDATES/REPORTS

- **Council Chair - Dennis Jefferson**
  - Read opening statement.
  - Welcome extended to all. Thanks and appreciation for attendance.
  - Attendance via roll call by Carol Stone.

- **District Ombudsman Manager - Lisa Dale**
  - Welcome extended to all and to our guest attending.
  - Discussed Lisa Dale’s in-office work schedule.
  - We currently have 8 certified ombudsmen. Welcome back Ruby.
  - 2 potential ombudsmen have been interviewed. 1 upcoming interview scheduled.
  - Please continue to document your trainings, consultations, monthly meetings attended on your monthly activity reports.
  - Ensure to document hours for delivering activity books to facilities.
  - Discussed returning to the facilities for assessments and/or cases.
  - If you go to a facility and no one there, you can call go before returning to determine a time that the residents will be home.
  - Lisa will be attending a family council meeting in Palm Coast on Tuesday, May 18 at 6:30 p.m.
A list of each Ombudsman’s facilities Monthly Activity Report, travel sheets, and assessment forms will be mailed to each of you.

- **State Council Representative - Dianne Mongelli**
  - State Council is continuing to work on a face-to-face training session for all of us statewide. Attending this training would provide the full 18 credit hours for the year.
  - The next State Council call will be in June.

- **Regional Ombudsman Manager - Lori Berndt**
  - Thanks to everyone for sticking with the program. You all are so important.
  - Welcome back Ruby! Hopefully we can meet soon. I have heard great things about you.
  - Welcome Carol Arena, we are glad you are on board.
  - Activity books are being updated with more puzzles and information. Possibly including a self-stamped envelope. We hope to have them soon.
  - The state has purchased and will be sending out 1,000 Resident Council pins for the Resident Council Presidents to wear.
  - The requirement for Ombudsmen to fill out COVID questionnaire paperwork regarding PPE and COVID before going to a facility no longer applies. Call Lisa before going so that we can continue to monitor the county COVID rate. Continue to wear your PPE.
  - Discussed hurricane season starting June 1st.

**ANNOUNCEMENTS**

- Happy birthday today to Kathy Barth.
- Barbara Royere is planning on moving to Ohio. We will miss you.
- May 30th is Barbara’s 3-year certification anniversary as an Ombudsman.
- Welcome to our newest trainee Carol Arena, Ombudsman from New Jersey and retired pharmacist.

**PUBLIC COMMENTS**

- No public present.

**ADJOURNMENT**

- Open Session adjourned at 10:35 am