



**MEETING MINUTES
BREVARD COUNCIL
EAST CENTRAL DISTRICT
8/1/2024
10:00 AM – 12:00 PM
AGING MATTERS, 3600 W KING ST, COCOA, FL 32926**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Martin Bergin	Present X	Robert Cochrane, DOM	Present <input type="checkbox"/>
Patricia Hamilton	Present X	Joanne Veguilla, Administrative Secretary	Present X
Mary C Handlin	Present X		
Kelly Kowal	Present X		
Grace Palmer Allen	Present X		
Julie Seberry	Present X		
Denise Young (OMB in training)	Present <input type="checkbox"/>		

GUEST(S)

OPEN SESSION

- Called to order at **10:00 AM** Quorum Established: X Yes No
- Open Session Statement Minutes Approved: X Yes No **(5/2/2024)**

UPDATES/REPORTS

- **Quality Control Analyst, Joanne Veguilla**
 - Volunteers who attended the meeting exchanged ideas about topics that could be discussed and speakers who could attend the council meeting to provide training.
 - Joanne Veguilla informed volunteers that they had been sent by email a copy of the new LTCOP Policies and Procedures Manual.
 - Volunteers discussed the grievance process at the facilities and the experiences some have had when accessing the grievances log and reading some of these.
 - One of the volunteers, Patricia Hamilton, reported that she is helping in the process of starting a family council at one of the Nursing Homes.

TRAINING

- Successful Visits (Powerpoint)

ANNOUNCEMENTS

- Next Open Session Meeting will be November 7, 2024

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments.

ADJOURNMENT

- Meeting adjourned at: 12:00 PM

