



MEETING MINUTES

East Central Council

East Central District

8/14/2024

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present <input type="checkbox"/>	Robert Cochrane, DOM	Present <input type="checkbox"/>
Judi Boeck (OMB in training)	Present <input type="checkbox"/>	Joanne Veguilla, Administrative Secretary	Present X
Claire Brady (OMB in training)	Present <input type="checkbox"/>		
Stefani Cardone	Present X		
Michele Earney	Present X		
Owen Glick (OMB in training)	Present <input type="checkbox"/>		
Maria Golder	Present X		
Melissa M Iverson (OMB in training)	Present <input type="checkbox"/>		
Maurice O’Keefe	Present X		
Maritza Ramos-Pratt	Present X		
Felicia Sherman (OMB in training)	Present X		
Richard Simon	Present <input type="checkbox"/>		
Ann Velez	Present X		
Jim Walton	Present X		

GUEST(S)

OPEN SESSION

- Called to order at **12:00 PM** Quorum Established: X Yes No
- Open Session Statement Minutes Approved: X Yes No **(5/08/2024)**

UPDATES/REPORTS

- **Quality Control Analyst – Joanne Veguilla**
 - Joanne Veguilla, informed to the Volunteers that District Manager, Robert Cochrane was no longer with the program.
 - Volunteers were informed that an email had been sent with a copy of the new LTCOP Policies and Procedures manual.
 - Volunteers were reminded about monthly visits to Nursing Homes and if they had already documented the visit, please submit it as soon as possible so that the information can be entered into the system.

- Volunteers were informed about the new people who are in the process of becoming certified as Ombudsman.

TRAINING

- Successful Visits (PowerPoint)

ANNOUNCEMENTS

- Next Open Session Meeting will be November 13th, 2024.

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **2:00 PM**