



Michael Phillips
State Ombudsman

MEETING MINUTES
Mid & South Pinellas County
District 6
8/12/2021

Mary Grizzle Building, 11351 Ulmerton Road, room 142B, Largo FL 33778

OMBUDSMAN PROGRAM REPRESENTATIVES			
Donna Cottone	Present <input type="checkbox"/>	Charles Bellows	Present <input checked="" type="checkbox"/>
Phillip Everett	Present <input type="checkbox"/>	Annette McComas	Present <input checked="" type="checkbox"/>
Cyndi Floyd	Present <input checked="" type="checkbox"/>	Bernie Hackett	Present <input checked="" type="checkbox"/>
Kathleen Hall	Present <input checked="" type="checkbox"/>	Mary Stein	Present <input checked="" type="checkbox"/>
Ellen Lamparter	Present <input type="checkbox"/>	Barb Timo	Present <input checked="" type="checkbox"/>
Alan Sherman	Present <input checked="" type="checkbox"/>	Carol Weideman	Present <input type="checkbox"/>

GUEST(S)
<ul style="list-style-type: none"> • Wanda Odom (ombudsman in training) • Lisa Wigfall (ombudsman in training) • Donna Damiani, Florida Assisted Living Association (FALA)

OPEN SESSION

- Called to order at 1:10pm Quorum Established: Yes No
- Open Session Statement
- Minutes Approved: Yes No

(Will approve minutes for February & May at the next open meeting November 18, 2021)

UPDATES/REPORTS

- Council Chair Barb Timo (Vice Chair) provided Chair report for Council Chair, Donna Cottone
- State Council Representative Annette McComas
 - o Nothing to report as the next face to face meeting is August 26th-27th
 - **Announcements**
 - o Council membership is at 10
 - o DOM request that the ombudsman to turn in their calendars, activity reports, travel reimbursement forms
 - o Charles (DOM) interviewed 3 candidates to fill ombudsman roles for District 6. Request that each ombudsman continue to reach out in the community for potential volunteers for ombudsman membership

District Ombudsman Manager Charles Bellows



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- Discussion on visiting policies for facilities
- Discussion on case submission
- Discussion on case notes and proper documentation
- Discussion on COVID protocols and documentation
- Discussion on Center for Medicaid and Medicaid services (CMS) procedures
- Discussion on Direct Deposit form submission
- Discussion on required training hours

- **Advocacy Workgroup Report-Charles Bellows**
 - Discussion on Educational Conference dates
 - Discussion on Personal Needs Allowance & Nursing Home Metrics
 - Discussions on improper discharges
 - Discussion on proper protocol on complaints received from Office of Public & Professional Guardian (OPPG)

TRAINING

- Annette McComas-provided a 1-hour training on transfer/discharge procedures

NEW BUSINESS

- Ms. Timo motioned that a vote be taken to allow LTCOP to conduct public meeting start time at 1:00 PM, with a closed meeting to follow. With all in favor, the motion passed.

PUBLIC COMMENTS

- Provided by Donna Damiani Florida Assisted Living Association (FALA)
 - Review & Discussions on State Statues 59(A)-36.007

ADJOURNMENT Open Session adjourned at 1:58 pm