



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES
SouthWest District 10
02/13/2024
10:15 AM Eastern time

Punta Gorda Library 401 Shreve St Punta Gorda, FL 33950

COUNCIL MEMBERS			
Michael Alexander	Present <input checked="" type="checkbox"/>	Pete Marro	Present <input type="checkbox"/>
Sue Arend Baxter	Present <input checked="" type="checkbox"/>	Mary Marto	Present <input checked="" type="checkbox"/>
B Shereen Ally	Present <input checked="" type="checkbox"/>	Carol McCarron	Present <input checked="" type="checkbox"/>
Gary Ashman	Present <input checked="" type="checkbox"/>	Terry McCay	Present <input checked="" type="checkbox"/>
Amy Barkin	Present <input checked="" type="checkbox"/>	Joanie McLean	Present <input type="checkbox"/>
Marylane Bianchi	Present <input checked="" type="checkbox"/>	Deborah Morgan	Present <input type="checkbox"/>
Mary Ellen Burk	Present <input type="checkbox"/>	Kathy Orr	Present <input type="checkbox"/>
Jan Clements	Present <input checked="" type="checkbox"/>	Larry Prohs	Present <input checked="" type="checkbox"/>
Estelle Coffino	Present <input checked="" type="checkbox"/>	Jefferson Rowland	Present <input type="checkbox"/>
Joanne Crain	Present <input checked="" type="checkbox"/>	Pat Saxon	Present <input type="checkbox"/>
Brenda Diamond	Present <input checked="" type="checkbox"/>	Jonathon Schulz	Present <input checked="" type="checkbox"/>
Betsy DiCapua	Present <input checked="" type="checkbox"/>	Debbie Shapiro	Present <input checked="" type="checkbox"/>
Rita Duncan	Present <input checked="" type="checkbox"/>	Pat Shehorn	Present <input checked="" type="checkbox"/>
Alice Dunphy	Present <input type="checkbox"/>	Paul Snyder	Present <input type="checkbox"/>
Nancy Ferrato	Present <input type="checkbox"/>	Susan Steacy	Present <input type="checkbox"/>
Karen Geary	Present <input checked="" type="checkbox"/>	James Urbaniak	Present <input type="checkbox"/>
Randalynn Gloege	Present <input checked="" type="checkbox"/>	Graciela Wells	Present <input type="checkbox"/>
Kaori Green	Present <input checked="" type="checkbox"/>	Laura Werner	Present <input checked="" type="checkbox"/>
Jo Hanson	Present <input checked="" type="checkbox"/>	Ellen Wolfe	Present <input type="checkbox"/>
Alan Horowitz	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Patty Jacobs	Present <input checked="" type="checkbox"/>	Staff Diana Medina	Present <input checked="" type="checkbox"/>
Dani Johnson	Present <input type="checkbox"/>	Staff Rita Lavorgna	Present <input checked="" type="checkbox"/>
Cosmo LaCosta	Present <input type="checkbox"/>	Visitors	Present <input type="checkbox"/>
Tiffani Lennon	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Peggy Ludgate	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

NAME	TITLE
Rita Duncan	State Council Rep



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GUEST NAME	ORGANIZATION
Lisa Kiddon	Alzheimer's Association

OPEN SESSION

- Called to order at 10:15 AM. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No because no Quorum in November

UPDATES/REPORTS

District Ombudsman Manager Report: Diana Medina

There are currently 6 trainees who are out completing field training.
2 new trainees that need certification training.

Welcomed 5 newly certified Ombudsmen: Gary Ashman, Patty Jacobs, Estelle Coffino, Tiffani Lennon, and Nancy Ferrato.

Volunteer Recognition for 2023 Debrorah Morgan and Marylane Bianchi.

Celebrating 10 years of service: Susan Steacy. Celebrating 1 year of service: Pat Saxon and Amy Barkin.

TRAINING

Guest Speaker Lisa Kiddon Alzheimer's and Dementia Awareness

Discussed documenting all Consultations and filling out monthly activity reports.

ANNOUNCEMENTS

February Birthdays: Jim Urbaniak, Larry Prohs, and Sue Baxter

The Ombudsmen have voted to keep the same location, date, and time for the 2024 council meetings.

ADJOURNMENT

Open Meeting adjourned at 11:30 AM